Laguna Honda Hospital	rublic Health CBHS - Mental Health CBHS - Substance Abuse				
DPH SECTION: HUH PROGRAM CONTACT NAME/PHONE: Marc Trotz / 554-256; PROGRAM / INITIATIVE TITLE: New Licensed Residential GENERAL FUND: \$150,000					
TARGETED CLIENTS: Psychiatrically Complex Patients Disch	arged from SFGH				
PROGRAM DESCRIPTION: (Description of Program Change) (If proposing reductions to Contractors, provide name of contractor, program and amount) The Mayor's Office of Housing, at the request of the Department of Public Health, has loaned approximately \$2 million to AgeSong to purchase the residential care facility at 1500 Page Street. Known as Page Street Guest House, this building has been providing residential care to mentally ill adults for over 50 years. The long time operator/owner of that facility is retiring and getting out of the business. In order to preserve this valuable resource and to create a state of the art permanent housing site that will be able to house psychiatrically and medically complex patients discharged from higher levels of care, DPH has teamed up with AgeSong to purchase, renovate, and operate this site.					
AgeSong completed the purchase in February 2007. DPH will we existing residents by June 2007. This is necessary because the but meet current license and code requirements. That renovation will financed by additional funds from the Mayor's Office of Housing housing sources. The funds requested at this time are to pay for a predevelopment expenses that will be incurred by AgeSong prior	allding needs and extensive renovation to labeled happen in FY 2007-08 and will be g and other state and federal affordable certain holding costs and				
IMPACT ON NUMBER OF CLIENTS SERVED AND UNIT	S OF SERVICE PROVIDED				
55 units of affordable supportive housing are included in this init renovation of the building, DPH and the city receives access to a the next 50 years.	tiative. With the purchase and				
EXPENSE AND REVENUE IMPACT (Reductions/Reallocations-complete supporting budget doc)					
Total expenses for General Fund will increase by \$150,000 in FY FY 2007-08					
IMPACT ON DEPARTMENT'S WORKFORCE (increase or N/A	decrease of FTE's)				

INITIATIVE TITLE: New Licensed Residential Care Facility at 1500 Page Street

Sources:		FY 2007-08	Ongoing	
Sources.	:	\$ -	\$	-
Subtotal Sources		-		-
Uses: Operating Expense		\$ 150,000	\$	150,000
Subtotal Uses		150,000		150,000
Net General Fund Subsidy Required (Uses less Sources)		\$ 150,000	\$	150,000
Total FTE's		0.0		0.0
New Positions (List positions by Class, Title and FTE)			<u> </u>	

Facilities Maintenance, and Equipment (List by each items by count and amount)

021 / 02700

150,000

\$

HCHSHHOUSGGF

Initiative Number <u>K17</u> (Leave blank)

DEPARTMENT NAME:
☐ San Francisco General Hospital ☐ Public Health
Laguna Honda Hospital CBHS - Mental Health
Primary Care CBHS - Substance Abuse
Jail Health
Health At Home
DPH SECTION: Housing and Urban Health PROGRAM CONTACT NAME/PHONE: Marc H. Trotz, 554-2565 PROGRAM / INITIATIVE TITLE: Funding for Existing Stabilization Rooms for Project Homeless Connect GENERAL FUND: \$72,000 TARGETED CLIENTS: Chronically Homeless People attending Project Homeless Connect
PROGRAM DESCRIPTION: (Description of Program Change)
(If proposing reductions to Contractors, provide name of contractor, program and amount)
Funding request for funding for ten Stabilization Rooms that were formerly funded by Goodwill.
t anding request for funding for ten Stabilization Rooms that were formerly funded by Goodwill.
WYCHYNYCH TY CAY () A 1 A 1 A 1 A 1 A 1 A 1 A 1 A 1 A 1 A
JUSTIFICATION: (required by the Mayor's Office)
Housing and Urban Health provides housing with on-site integrated health care services with the goal of
ending chronic homelessness in San Francisco. These funds will be used to cover an additional 10
stabilization rooms for Project Homeless Connect (PHC) clients. These chronically homeless clients are
prioritized and housed immediately at the bi-monthly PHC events with the goal of stabilizing them in the
rooms with wrap-around Intensive Case Management and then moving them into permanent housing.
This approach has been extremely successful in housing the chronically homeless population that has
rejected the usual service approaches.
The ten Stabilization units were added at the request of the Mayor's Office in October 2005 for Project Homeless Connect. Since DPH had not budgeted for the additional units, Goodwill Industries financed the units for an intermittent period through private donations. The invoices went directly to Goodwill for payment. The Executive Director of Project Connect informed us that these funds will no longer be available in FY2007-08. Therefore, DPH will have to terminate the ten units unless the units are funded through the General Fund.
IMPACT ON NUMBER OF CLIENTS SERVED AND UNITS OF SERVICE PROVIDED
50 unduplicated chronically homeless clients housed in the ten Stabilization Units during a 12-month
period
F
EXPENSE AND REVENUE IMPACT (Reductions/Reallocations-complete supporting budget doc)
\$72,000 in contractual services
4, 3 3 3 11 4 3 11 4 4 1 1 0 0 1 4 1 0 0 0
IMDACT ON DEDARTMENT'S WORKEODGE (* 1 CERTS)
IMPACT ON DEPARTMENT'S WORKFORCE (increase or decrease of FTE's) None
TAOLIC

INITIATIVE TITLE: Funding for Existing Stabilization Rooms for Project Homeless Connect

Sources:		FY 2007-08		Ongoing	
	\$	5 5	\$	-	
Subtotal Sources		-		-	
Uses: Operating Expenses	\$	72,000	\$	72,000	
Subtotal Uses		72,000		72,000	
Net General Fund Subsidy Required (Uses less Sources)	\$	72,000	\$	72,000	
Total FTE's		0.0		0.0	

New Positions (List positions by Class, Title and FTE)

Class

Title

FTE's

	Fringe (35%)		-
Operating Expenses		\$	
Index Code HCHSHHOUSGGF	Character/Subobject Code 021 / 02700	\$	72,000

DEPARTMENT NAME:	
x San Francisco General Hospital Laguna Honda Hospital Primary Care Jail Health Health At Home	Public Health CBHS - Mental Health CBHS - Substance Abuse

DPH SECTION: San Francisco General Hospital

PROGRAM CONTACT NAME/PHONE: Sue Currin 206-3670

PROGRAM / INITIATIVE TITLE: Developing a full time Hospitalist Service

GENERAL FUND: \$849,870

TARGETED CLIENTS: All clients

PROGRAM DESCRIPTION: (Description of Program Change)

(If proposing reductions to Contractors, provide name of contractor, program and amount)

This request is to develop a full time hospitalist service to care for patients on the inpatient medicine wards and on clinical services requesting medical consultation.

The goals of the hospitalist program are:

- Expand the role of medicine consult to support the care of seriously medically ill patients on orthopedic surgery, trauma surgery and psychiatry.
- Reduce the reliance on volunteers to adequately staff the inpatient wards with medical attending physicians.
- Leverage the familiarity and expertise of the hospitalists to actively engage as physician leaders in hospital systems improvement processes.

Clinical responsibilities will include

- Attending on the inpatient wards 4 months (7 days a week)
- Attending on the medicine consult service 4 months (7 days a week)
- Staffing 2 half day ambulatory care sessions

Participate in hospital and departmental patient care committees and initiatives

JUSTIFICATION: (required by the Mayor's Office)

Currently, 62 separate physicians work between 0.5-4 months each to fulfill the necessary supervision of care on the wards. Volunteers currently cover 20% of the attending months. Only 18% of the months are covered by hospitalists who are dedicated to hospital based care. The remaining months are covered by faculty who take up to 8 weeks away from their primary responsibilities to care for patients in the hospital. Since active enforcement of the 80 hour house staff work week rules, the trainees are spending less time in the hospital. A significant amount of the clinical care, as a result, is performed by the attending physicians. As a result volunteers are increasingly less interested in offering their services.

Importantly, just as the reduction in housestaff duty hours has impacted the medical service, the impact has been even greater on surgical services. The limited number of surgical housestaff spend much of their days in the OR, leaving much of the pre- and post-operative coverage to be provided by non-physician providers (NPs, pharmacists), working under limited MD supervision. The need is great for a more robust medicine consult service allowing the surgical services to spend more time performing procedures.

The proposed hospitalist service will address these needs while also form a core of physician leaders who will support the SFGH Mission "... to deliver humanistic, cost-effective and culturally competent health services..." The hospitalists will have great knowledge of hospital systems and ongoing working relationships with nursing, social services, physical rehabilitation and the outpatient settings. This experience will inform their support of the SFGH organizational goals:

- 1. Promote patient safety hospitalists will initiate and participate in hospital wide projects, collaborate with other services in patient centered care.
- 2. Promote organizational and staff cultural competency focus on hospital care will increase familiarity of hospital systems and the unique needs of vulnerable patient populations.
- 3. Improve access to care hospitalists currently have a shorter length of stay which improves patient flow.
- 4. Improve staff retention will stabilize pool of inpatient attendings, improve interactions with nursing and other services.

Comply with all regulatory Standards – hospitalists will be critical in the execution and maintenance of accreditation by JCAHO, CMS and other regulatory agencies.

IMPACT ON NUMBER OF CLIENTS SERVED AND UNITS OF SERVICE PROVIDED

Inpatient medicine: Approximately 1,100 acutely ill patients each year

Medicine Consult: Approximately 1,050 patients each year.

Ambulatory encounters: The 5 hospitalists will participate in 4,800 patient encounters.

EXPENSE AND REVENUE IMPACT (Reductions/Reallocations-complete supporting budget doc)

General Fund will increase by \$849,870 that includes \$80,370 for labor expenses and \$769,500 for the UCSF professional services in FY 2007-08.

IMPACT ON DEPARTMENT'S WORKFORCE (increase or decrease of FTE's)

Increasing by 0.75 FTE Healthcare Analyst in FY 2007-08 and 1.00 FTE ongoing.

INITIATIVE TITLE: Developing A Full Time Hospitalist Service

Sources:		\$	FY 2007-08 (9 Months)	\$	Ongoing
		J.	-	Φ	== 1
Subtotal Sources			-		
Uses:					
	Salaries and Fringes Professional Services	\$	80,370 769,500	\$	107,160 1,026,000
Subtotal Uses			849,870		1,133,160
Net General Fund Sub- (Uses less Sources)	sidy Required	\$	849,870	\$	1,133,160
Total FTE's			0.75		1.00
New Positions (List pos	sitions by Class, Title and FTE)				
Class	Title		FTE's		(9 Months)
2119	Healthcare Analyst		0.75	\$	59,534
	Fringe (35%)				59,534 20,837
				\$	80,370
Operating Expenses Index Code HGH1HUN40061	Character/Subobject Code 021/02700 Professional Services (UC - 5.00) FTEs hospitalis	ts)	\$	769,500

Initiative Number	K19
(Leave blank)	

DEPARTMENT NAME: San Francisco General Hospital Laguna Honda Hospital Primary Care Jail Health Health At Home	Public Health X CBHS - Mental Health CBHS - Substance Abuse
DPH SECTION: Community Behavioral Health Services - PROGRAM CONTACT NAME/PHONE: Kathy O'Brien, PROGRAM / INITIATIVE TITLE: Emergency Departm Outreach and Medical Emergency (HOME) team GENERAL FUND: \$113,215	, LCSW 415-206-5071

TARGETED CLIENTS: Frequent users of emergency medical services (EMS) in San Francisco, often chronic homeless individuals who lack linkage to regular medical care and other stabilizing resources and who overly rely on 911 and emergency department use to address their unmet needs.

PROGRAM DESCRIPTION: (Description of Program Change)

(If proposing reductions to Contractors, provide name of contractor, program and amount)

The Emergency Department Case Management (EDCM) Program with the Department of Psychiatry's Division of Psychosocial Medicine at San Francisco General Hospital (SFGH) is a nationally recognized award winning program that provides integrated medical and psychiatric treatment with intensive case management services to people who are frequent utilizers of medical emergency services at SFGH (\geq 5 visits to ED annually.) Clients, experiencing interplay of medical, psychiatric and psychosocial problems, often present as quite ill from chronic medical conditions as well as from acute intoxication and acute trauma. The interdisciplinary team consists of social work case managers, a nurse practitioner, primary care physician and psychiatrist. Case management services include assertive outreach, resource brokerage and linkage for entitlements; housing; legal and other stabilizing services. Mental health services include crisis intervention, individual and group therapy, medication monitoring and substance use interventions. Program evaluations have demonstrated that services are clinically successful and cost effective.

Building on the success of EDCM and in an effort to expand its target population, EDCM has been one of three intensive case management programs which have participated in the Homeless Outreach Medical Emergency (HOME) pilot project for two years, accepting case referrals and accompanying the SFFD Paramedic Captain on weekly outreach efforts that assist high EMS users (\geq 4 EMS pick ups in a month) throughout the city.

The HOME pilot project has:

- Targeted outreach by ranking high users of EMS and analyzing their pick-up sites
- Responded to requests of EMS field units and citywide hospital medical emergency department staff
- Deployed to areas with high concentration of chronic homeless

We propose hiring two full time social case managers to have dedicated caseloads following HOME team identified clients for assertive case management services. The pilot project has relied on existing DPH teams taking referrals as their program caseloads permit. There are often delays in treatment slot availability because of DPH program specific priorities needing to be met first. Hiring two HOME team

case managers will permit a smooth transition from client identification in outreach efforts to provision of needed services. The HOME team case managers will be working within EDCM while maintaining close collaboration with the SFFD Paramedic Captain through weekly clinical rounds and joint outreach in the SFFD HOME van.

The Program Coordinator of the Emergency Department's Case Management Program, an SFGH Psychiatry Department staff member, will supervise EDCM and HOME case managers. Additionally, the case managers in EDCM will be available to cross-cover for the HOME case managers during sick leave and vacation time.

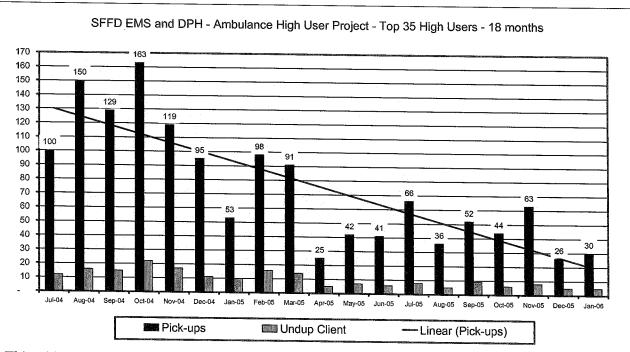
JUSTIFICATION: (required by the Mayor's Office)

Experience has shown that when clients are unable to be stabilized through treatment regimens, often including supportive housing, their morbidity and mortality rates dramatically increase. People who cannot maintain housing and / or are unable to independently attend to their treatment are those who utilize the largest amount of costly emergency services.

This budget proposal, if approved, would directly fund assistance for such high risk clients as well decrease non-reimbursable services, decrease reliance on acute care services for non-acute care needs, and decrease risk for or length of inpatient services through stabilization services. Also, CM services will improve reimbursement rates for services by assisting clients in securing entitlements and insurance coverage.

EDCM has conducted several research studies that demonstrate the cost effectiveness and clinical effectiveness of its services. A two-year randomized treatment trail of 252 clients that compared ED Case Management to Usual Care found that EDCM produced statistically significant reductions in psychosocial problems and in ED use and cost. In the EDCM group, homelessness was 28% lower, problem drinking was 28% lower and lack of health insurance was 26% lower. ED use was 40% lower among EDCM clients than among usual Care clients and ED costs were 44% lower among EDCM clients.

Regarding the HOME team, the top 35 users of EMS during the pilot phase of this project (07/04 to 1/06) have significantly decreased their reliance on EMS as seen in table below. Long-term benefits include improved linkages for non-acute care services; for housing; for entitlements and insurance; and improved health status for this fragile population.



This table represents total picks ups by month over 18 months during the pilot phase of the project for 35 high EMS users who were identified as being at highest risk for serious problems or death. HOME team members used focused outreach and placed these 35 people with intensive case management programs including: EDCM, McMillan Stabilization CM, Citywide CM, and the Homeless Outreach Team (HOT.) Case openings and interventions occurred over the eighteen months.

Also, in comparing the total pick-ups for high users in FY 04-05 there were 2,632 citywide ED transports and in FY 2005-06 there were 1,990 citywide ED transports representing a 24% reduction.

IMPACT ON NUMBER OF CLIENTS SERVED AND UNITS OF SERVICE PROVIDED

Funding for the HOME case management program will permit up to 30 open, active cases at a time and a projected 45 people served annually. Cases will be closed as clients stabilize and either are transferred to less intense level of services or are transferred to longer term treatment programs to better address complex needs.

Program costs will be off set by revenue generation through Medi-Cal billing of services to those individuals opened with CBHS in BIS. Traditionally the EDCM program has successfully opened 50% of all referrals in the CBHS system of care when assessments demonstrate their having psychiatric impairments that meet medical necessity criteria. This has left 50% of our clients as receiving services who have primarily medical or medical and co-occurring substance abuse impairments.

EXPENSE AND REVENUE IMPACT (Reductions/Reallocations-complete supporting budget doc)

As explained above, we anticipate at least one-half of the 45 annual HOME clients to be eligible for BIS billing based on EDCM experiences with a similar client population. We projected revenue generation under Mental Health / BIS billing based on services provided by EDCM to a typical high risk high EMS utilizing client. Billing came to \$17,600 for one year of services through BIS. Historically, fifty percent of EDCM caseloads are open in BIS, if we project this for 15 clients the amount of BIS specific revenue generated will be \$132,000 annually (15 clients * \$17,600 *50%). For FY 2007-08 the revenues will be \$99,000.

FY 2007-08 operating expenditures include \$163,877 for personnel and \$48,338 for operating costs.

IMPACT ON DEPARTME	NT'S	WORKFORCE	(increase of	r decrease of F	TE's`
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Increasing by 1.58 FTEs.

INITIATIVE TITLE: Emergency Department Case Management Program/HOME Team

Sources:			FY 2007-08 (9 Months)	Φ.	Ongoing
	Short Doyle Medi-Cal Revenue	\$ \$	99,000	\$	132,000
Subtotal Sour	ces		99,000		132,000
Uses:					
	Salaries and Fringes	\$	163,877	\$	218,503
	Operating Expense	۳	48,338	\$	63,110
Subtotal Uses			212,215		281,613
	Fund Subsidy Required				
(Uses less So	urces)	\$	113,215	\$	149,613
Total FTE's			1.58		2.11
	s (List positions by Class, Title and FTE)	L			
Class	Title		FTE's		(9 Months)
2930	Psychiatric Social Worker		1.50	\$	116,883
1636	Billing Clerk		0.08		4,508
	F : (270)				121,391
	Fringes (35%)		1.58	<u> </u>	42,487 163,877
Operating E	VNONCOS		1.00	*	100,077
Index Code	Character/Subobject Code				
	021/02300 Employee Expenses (auto mileage)				900
	021/02700 Professional Services (UC - 0.05 FTE psychiatrist, Hotel & Emergency Hou	sing V	ouchers)	\$	42,518
	021/03500 Other Current Expenses (Patient Funds)	5 '		\$	900
	021/03596 Software and Licensing Fees (12 mos.)			\$	300
	040/04921 Data Processing Supplies (12 mos.)			\$	3,000
	081/081ET (phones and pages - 12 mos.)			\$	720
				\$	48,338

Initiative Number	<u>K20</u>
(Leave blank)	

DEPARTMENT NAME: X San Francisco General Hospital Laguna Honda Hospital Primary Care Jail Health Health At Home					
DPH SECTION: SFGH PROGRAM CONTACT NAME/PHONE: Roland Pickens, 206-3528 PROGRAM / INITIATIVE TITLE: Dermatology Support GENERAL FUND: \$ 207,000					
TARGETED CLIENTS: All patients needing dermatology services					
PROGRAM DESCRIPTION: (Description of Program Change) (If proposing reductions to Contractors, provide name of contractor, program and amount) Add to the UCSF Affiliation Agreement \$ 207,000 to provide dermatology services.					
JUSTIFICATION: (required by the Mayor's Office)					
Dermatology currently operates eight half day clinics per week, including specialty clinics such as pediatric dermatology, HIV dermatology and surgery. 30 to 40 patients are treated per clinic session, with 10,000 patients seen per year. In addition to the weekly clinics, Dermatology provides the only dermatological service for the hospital, CHN, DPH and Consortium clinics with 24 x 7 on-call coverage. The workload has been with the efforts of only 1.1 physician FTE, with the help of medical residents under the supervision of the physicians. An additional resource is needed in order to make the workload manageable and to ensure continued coverage of these clinics.					
IMPACT ON NUMBER OF CLIENTS SERVED AND UNITS OF SERVICE PROVIDED					
A reduction in dermatology services may happen if the current workload cannot be sustained.					
EXPENSE AND REVENUE IMPACT (Reductions/Reallocations-complete supporting budget doc) Professional Services Expenses will increase by \$ 207,000.					
IMPACT ON DEPARTMENT'S WORKFORCE (increase or decrease of FTE's) None					

INITIATIVE TITLE: Dermatology

Sources:	F	Y 2007-08	Ongoing
	\$	-	\$
Subtotal Sources			
Uses:			
Professional Services	\$	207,000	\$ 276,000
Subtotal Uses		207,000	276,000
Net General Fund Subsidy Required			
(Uses less Sources)	\$	207,000	\$ 276,000
Total FTE's		0.0	0.0

New Positions (List positions by Class, Title and FTE)

Class

Title

FTE's

(9 Months)

Fringes (35%)

Operating Expenses

Index Code

Character/Subobject Code

HGH1HUN40061 021/02786 Professional Services (UC - 0.75 FTE dermatologist)

\$

207,000

Initiative Number	K21
(Leave blank)	

DEPARTMENT NAME: San Francisco General Hospital Laguna Honda Hospital Primary Care Jail Health Health At Home					
DPH SECTION: San Francisco General Hospital PROGRAM CONTACT NAME/PHONE: Sue Currin, 206-6761 PROGRAM / INITIATIVE TITLE: Emergency Services GENERAL FUND: \$600,263					
TARGETED CLIENTS: Users of the San Francisco General Emergency Department					
PROGRAM DESCRIPTION: (Description of Program Change) (If proposing reductions to Contractors, provide name of contractor, program and amount) Over the past several years and due to changes in physician training, the Emergency Department's ability to supplement physician care with physician residents in training has declined. An additional \$165,000 is required to maintain the current cadre of residents.					
The Emergency Department relies on UCSF faculty and a pool of as-needed physicians. \$435,263 will be needed to maintain and expand coverage to meet the patient volume. The cost of as needed physicians has increased after remaining unchanged for five years.					
JUSTIFICATION: (required by the Mayor's Office)					
This is the only trauma center in the City. The Emergency Department is the receiving center for victims of trauma. One in eight residents of San Francisco will visit this department in their life.					
The Emergency Services provides supervision and care for approximately 60,000 patients per year. Services are provided 24 hours a day in four zones designed around patient acuity. Average wait time to be seen in the Emergency Department is 2 hours. Approximately 15% of the patients leave without being seen. The diversion rate for the Emergency Department (the time when ambulances are diverted to other hospitals because of capacity issues) has averaged approximately 20% for 2006. As the Trauma Center for the City, the Emergency Department never diverts victims of trauma.					
The additional resources will allow us to accomplish the following: • Maintain capacity to meet patient care needs by ensuring the continued presence of residents. Expand capacity to meet patient care by hiring additional per diem emergency room physicians.					
IMPACT ON NUMBER OF CLIENTS SERVED AND UNITS OF SERVICE PROVIDED					
The Emergency department would be able to accommodate in a timely manner the 15% of patients who leave without being seen. It would also be able to reduce the diversion rate.					
EXPENSE AND REVENUE IMPACT (Reductions/Reallocations-complete supporting budget doc)					
Expenses are estimated to increase by \$600,263 in the first year and \$800,351					
ongoing. No impact on Revenue.					
IMPACT ON DEPARTMENT'S WORKFORCE (increase or decrease of FTE's) None.					

ATTACHMENT B SUMMARY OF PROGRAM COST INITIATIVE TITLE: Emergency Services

Sources:		(2007-08 Months)	Ongoing
			\$ -
Subtotal Sources		-	-
Uses: Non personal services	\$	600,263	\$ 800,351
Subtotal Uses		600,263	800,351
Net General Fund Subsidy Required (Uses less Sources)	\$	600,263	\$ 800,351
Total FTE's	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00	0.00

New Positions (List positions by Class, Title and FTE)

Class Title FTE's (9 Months)

Fringes (35%)

Operating Expenses

Index Code

Character/Subobject Code

HGH1HUN40061 021/02700 Professional Services (UC)

\$ 600,263

Initiative Number <u>K22</u>
(Leave blank)

DEPARTMENT NAME: X San Francisco General Hospital Laguna Honda Hospital Primary Care Jail Health Health At Home	Public Health CBHS - Mental Health CBHS - Substance Abuse						
DPH SECTION: San Francisco General Hospital PROGRAM CONTACT NAME/PHONE: Sue Currin/206- PROGRAM / INITIATIVE TITLE: Trauma Surgeon GENERAL FUND: \$488,250	3670						
TARGETED CLIENTS: SFGH trauma patients							
PROGRAM DESCRIPTION: (Description of Program Change) (If proposing reductions to Contractors, provide name of contractor, program and amount) Provide dedicated in-house trauma physician coverage 24 hours per day, 7 days per week. SFGH is a Level One trauma center. In-house coverage is required to maintain the Level One certification. The acuity and the volume of trauma patients has increased in recent years							
JUSTIFICATION: (required by the Mayor's Office)							
Additional 2.17 FTEs are required to provide 24/7 in-house The current budget provides only 3.95 FTEs. The communiconsiderably higher than when the program was first establinhouse coverage at current rates. Additional funds are needed.	ty standard for in-house trauma call is shed, and it is extremely difficult to provide						
IMPACT ON NUMBER OF CLIENTS SERVED AND I	UNITS OF SERVICE PROVIDED						
Funding additional FTEs will not serve more patients nor privaiting time for appointments would increase.	ovide additional units of service however the						
EXPENSE AND REVENUE IMPACT (Reductions/Real	locations-complete supporting budget doc)						
\$448,250 in operating expenses for professional services.							
IMPACT ON DEPARTMENT'S WORKFORCE (increase None.	se or decrease of FTE's)						

INITIATIVE TITLE: Trauma Surgeon

Samuel	1	Y 2007-08 O Months)	Ongoing
Sources:			
Subtotal Sources	\$	-	\$ -
Uses: Operating Expenses		488,250	651,000
Subtotal Uses	\$	488,250	\$ 651,000
Net General Fund Subsidy Required (Uses less Sources)	\$	488,250	\$ 651,000
Total FTE's		0.00	0.00
New Positions (List positions by Class, Title and FTE) Class Title		FTE	 (9 Months)

Fringes (35%)

Operating Expenses (List by Character)

021/02700 Professional Services (UC for 2.17 FTEs trauma surgeons @ 9 HGH5EUN40001

\$488,250

(9 Months)

FTE

Initiative	Number	<u>K23</u>
(Lea	ve blank)	

DEPARTMENT NAME:	
X San Francisco General Hospital	Public Health
Laguna Honda Hospital	CBHS - Mental Health
Primary Care	CBHS - Substance Abuse
Jail Health	
Health At Home	_

DPH SECTION: San Francisco General Hospital

PROGRAM CONTACT NAME/PHONE: Sue Currin/206-6761 PROGRAM / INITIATIVE TITLE: Palliative Care Program

GENERAL FUND: \$257,661

TARGETED CLIENTS: Patients Nearing End of Life

PROGRAM DESCRIPTION: (Description of Program Change)

(If proposing reductions to Contractors, provide name of contractor, program and amount)

This proposal is to develop a patient-centered palliative care program at San Francisco General Hospital (SFGH). The program is interdisciplinary and will use existing resources from the Chaplaincy unit, Pharmacy department and Nursing. Additional physician and social worker FTE's are necessary for this program.

The goals of the program are:

- To care for patients nearing end-of-life and their families, by providing comprehensive, team delivered care.
- To promote comfort and relief from pain and other symptoms.
- To provide timely and effective care in an appropriate setting.
- To incorporate individual and family cultural dimensions, goals and choices in the delivery of care
- To provide social, emotional, psychological, spiritual and grief counseling
- To advance knowledge of best practices of palliative care through education

JUSTIFICATION: (required by the Mayor's Office)

Palliative Care promotes quality of life for people living with a serious illness and for their families, assuring physical comfort and psychosocial support. It is provided simultaneously with all other appropriate medical treatments. The creation of a Palliative Care program supports the SFGH Mission, "to deliver humanistic, cost-effective, and culturally competent health services to the residents of the City and County of San Francisco." The program supports the SFGH organizational goals of:

- 1. Patient safety by providing patient-centered, team-delivered, collaborative care.
- 2. Promoting organizational and staff cultural competency- by focusing on individual values within a cultural context in creating and executing care plans.
- 3. Improving access to healthcare services by providing services that are available at other San Francisco hospitals to medically underserved and vulnerable population.
- 4. Compliance with regulatory standards- by providing a service that meets many Joint Commission on the Accreditation of Hospitals and Organizations (JCAHO) standards regarding end-of-life care.

In addition to helping to achieve the Organization's Mission and Goals, hospitals adopting palliative care programs have shown improved quality of care, decreases in length of stay,

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decreased laboratory and radiology utilization, and improved patient satisfaction, without increasing mortality.

IMPACT ON NUMBER OF CLIENTS SERVED AND UNITS OF SERVICE PROVIDED

It is estimated that 150 patients will benefit from the program in the first year, with that number possibly growing to approximately 300 in subsequent years.

EXPENSE AND REVENUE IMPACT (Reductions/Reallocations-complete supporting budget doc)

Operating expenses for professional services will increase by \$178,200 in the first year to support a 0.90 FTE UCSF physician. Labor expenses will increase by \$79,461 in the first year to support a 0.75 FTE social worker.

IMPACT ON DEPARTMENT'S WORKFORCE (increase or decrease of FTE's)

Increase of 0.75 FTE Medical Social Worker in the first year and 1.00 FTE thereafter.

INITIATIVE TITLE: Palliative Care Program

Sources:		1	FY 2007-08 (9 Months)		Ongoing
		\$	-	\$	-
Subtotal Sources			-		
Uses:					
	Salaries and Fringes Professional Services	\$	79,461 178,200	\$	105,948 237,600
Subtotal Uses			257,661		343,548
Net General Fund					
(Uses less Sources)		\$	257,661	\$	343,548
Total FTE's			0.75		1.00
New Positions (List	t positions by Class, Title and FTE)				A
Class	Title		FTE's		(9 Months)
2920	Medical Social Worker		0.75	\$	58,860
					58,860
	Fringes (35%)				20,601
Operating Expense Index Code	es Character/Subobject Code			\$	79,461
	Character Subboljeot Code				
HGH1HUN40061	021/02786 Professional Services (UC for 0.90 FTEs	@ 9 mos.)		\$	178,200

Initiative Number <u>K24</u> (Leave blank)

2007-2008 Program Change Request

2007-2000 Flogram Change Request
DEPARTMENT NAME: San Francisco General Hospital Laguna Honda Hospital Primary Care Jail Health Health At Home
DPH SECTION: SFGH – Department of Medicine PROGRAM CONTACT NAME/PHONE: Roland Pickens, 206-3528 PROGRAM / INITIATIVE TITLE: Department of Medicine Subspecialty Staffing GENERAL FUND: \$673,620
TARGETED CLIENTS: All CHN patients requesting care in gastroenterology, endocrinology, nephrology, pulmonary, and rheumatology
PROGRAM DESCRIPTION: (Description of Program Change) (If proposing reductions to Contractors, provide name of contractor, program and amount) We are requesting resources to increase capacity in medical subspecialty clinics to address the current needs of CHN and consortium patients. The need for subspecialty care for patients who are already in the referral base exceeds current capacity, as demonstrated by wait times that far exceed the standard of care in the community.
JUSTIFICATION: (required by the Mayor's Office)
Gastroenterology: Current resources permit us to treat less than 1% of patients with hepatitis C and patients with positive screening tests for colon cancer (FOBT) need to wait more than 5 months for a definitive colonoscopy procedure, which impacts patient survival rates.
Other Specialties: Wait times for scheduled appointments have increased to what we believe are unacceptable levels for four specialties: the wait time is 204 days in Endocrinology, 184 days in Nephrology, 120 days in Pulmonary, and 205 days in Rheumatology.
An additional physician FTE is needed in each of the specialties to reduce wait times to acceptable levels. Partial funding for less than a full FTE does not allow the Department to increase coverage, as the Department has no other resources to supplement the dollars necessary to recruit a full-time faculty. Moreover, the Department's current faculty are fully utilized, so they have no capacity to increase coverage.
The Referral program that was implemented successfully in GI will eventually be rolled out to some of the other subspecialty clinics; however, even with better screening for needed appointments, the wait times for patients will still be long. Expanding capacity in these clinics will also allow the clinics to more easily integrate any modest increases in demand as a result of any new HAP enrollees.
IMPACT ON NUMBER OF CLIENTS SERVED AND UNITS OF SERVICE PROVIDED
Each of the five specialties will be able to increase volume by approximately 500 visits/year.
EXPENSE AND REVENUE IMPACT (Reductions/Reallocations-complete supporting budget doc)
Patient revenues are expected to increase by \$187,500 the first year. Operating expenses are expected to increase by \$861,120 the first year.

None

IMPACT ON DEPARTMENT'S WORKFORCE (increase or decrease of FTE's)

INITIATIVE TITLE: Department of Medicine Subspecialty Staffing

Sources:		FY 2007-08 (9 Months)	Ongoing
Outpatient revenues		187,500	250,000
Subtotal Sources		187,500	250,000
Uses: Professional Services	\$	861,120	\$ 1,148,160
Subtotal Uses		861,120	1,148,160
Net General Fund Subsidy Required (Uses less Sources)	3	673,620	\$ 898,160
Total FTE's New Positions (List positions by Class, Title and FTE)			

New Positions (List positions by Class, Title and FTE)

Class

Title

FTE's

(9 Months)

Fringes (35%)

Operating Expenses

Index Code

Character/Subobject Code

HGH1HUN40061 021/02700 Professional Services (UC - 9 months)

\$

861,120

Initiative	Number	<u>K25</u>
(Lear	ve hlank)	

DEPARTMENT NAME: San Francisco General Hospital Laguna Honda Hospital Public Health CBHS - Mental Health CBHS - Substance Abuse Jail Health Health At Home
DPH SECTION: SFGH PROGRAM CONTACT NAME/PHONE: Susan Currin 206-3670 PROGRAM / INITIATIVE TITLE: Rehabilitation Department GENERAL FUND: \$458,251 TARGETED CLIENTS: Inpatient and Outpatient Rehabilitation
PROGRAM DESCRIPTION: (Description of Program Change) (If proposing reductions to Contractors, provide name of contractor, program and amount) The SFGH Rehabilitation Department, composed of Physical, Occupational, Speech Language Pathology (PT, OT, SP) and Physiatry provides rehabilitation in acute care, SNF (including 4A and MHRF), outpatient, medical specialty clinics and workers compensation.
The Rehabilitation Department promotes the restoration of functional abilities to individuals with physical, cognitive, communicative, eating and/or sensory-perceptual impairment for adult and pediatric patients. Therapists facilitate achieving an individual's maximal functional potential with the use of various therapeutic interventions and education. Treatment is provided to enhance function, decrease or eliminate unsafe practices that result in injury, provide worksite assessments for reorganization of the work environment, and relieve pain. Programs are geared to help patients become stronger, independent or more functional so that they may experience a higher quality of life, return home, and/or receive services at a lower level of care.
To adequately provide these services for patients at SEGH the Rehabilitation Department must be

JUSTIFICATION: (required by the Mayor's Office)

adequately funded and staffed.

Reduce wait times: 2005-2006 inpatient units (a unit is 15 minutes of treatment) surpassed 2004-2005 units by 6,791 units: 4,698 units in PT, 1,335 units in OT and 758 units in SP. On average, as a treatment is equivalent to 3 units, an additional 2,263 inpatient treatments were provided. In order to provide these 2,263 treatments, staff was redistributed from outpatient to inpatient therapy. This resulted in an increase in the outpatient wait time from 2 weeks to 6 weeks for initial evaluations, and from 4 weeks to 3 months for chronic care patient evaluations. In order to minimize wait time for outpatients, .63 PT, .22 OT and .1 SP are needed.

<u>Unmet need:</u> From an inpatient standpoint, annualized 0506 data reveal that physical therapy was unable to provide 603 inpatient treatments, 174 occupational therapy inpatient treatments, and 703 inpatient speech treatments, even though outpatient staff is shifted to inpatient for treatments when inpatient staff is on leave. The result of this action is the cancellation of outpatients. In addition, the frequency of outpatient visits per client are reduced due to limited outpatient staffing. With the shifting of outpatient staff to inpatient, and limited staffing in outpatient, the Department feels that there are many outpatient visits that are not being provided. At this time there is no system that tracks outpatient visits that are not provided in a year.

Based on the limited resources to provide inpatient and outpatient services the Department feels that if it were able to budget some nonproductive time, the Dept could begin to meet the full need of inpatient and outpatient services. With an additional 10% nonproductive time added to the budget, the Department would be able to provide an additional 8,320 patient treatments. 3.50 FTE's are required to accommodate 10% of non productive for current staff: 1.95 FTE PT, .85 FTE OT, .24 FTE SP and .46 FTE Aides.

<u>Weekend OT:</u> OT presently does not work on weekends except to care for in house burn patients. The department and community standard is to evaluate a patient within 24 hours of receipt of an order and to provide services on the weekend. Occupational Therapy orders received Friday night through Saturday are not evaluated until Monday, thereby violating the departmental and community standard. The department is out of compliance for an average of 6.5 patients per weekend. Given that Occupational Therapy does not provide services 7 days a week, a different standard of care exists from weekday to weekend. Current staffing levels do not provide for 7day a week inpatient occupational therapy coverage. Projected need is .23 FTEs in OT for inpatient 7 day a week coverage.

In summary, the following 4.68 FTE additional staff is necessary to meet the current needs:

- 2.58 FTE in Physical Therapy
- 1.30 FTE is Occupational Therapy
- .34 FTE in Speech Language Pathology
- .46 FTE Aides

IMPACT ON NUMBER OF CLIENTS SERVED AND UNITS OF SERVICE PROVIDED

2,263 patient visits were delayed in inpatient settings due to inadequate staffing levels. Current staffing levels results in delay in services, which impede the provision of optimal patient care. The sequelae may include: prolonged hospitalization, increased hospital costs, decreased function, and delay in return to work. Due to staffing inpatient care is prioritized over outpatient care resulting in prolonged waiting lists, and alteration of optimal plan of care.

EXPENSE AND REVENUE IMPACT (Reductions/Reallocations-complete supporting budget doc) Expense: Salary and Fringe expense will increase by \$458,251 in FY07/08 and \$611,001 annualized.

IMPACT ON DEPARTMENT'S WORKFORCE (increase or decrease of FTE's)

Increase of 3.51 FTE's in the first year and 4.68 FTE's thereafter.

INITIATIVE TITLE: Rehabilitation Department

Sources:				FY 2007-08		Ongoing
bources.		\$		Months)	\$	
		Ç	•	***	Þ	-
Subtotal S	Sources			-		~
Uses:						
0303.	Salaries and Fringes	\$	5	458,251	\$	611,001
	_			V 0 0 3 2 2 1	ľ	011,001
Subtotal U	Jses			458,251		611,001
Not Com			7.5	,		22,002
	eral Fund Subsidy Required					
(0568 1688	s Sources)	\$	5	458,251	\$	611,001
Total FT	E's			3.51		4.68
New Posi	tions (List positions by Class, Title and FTE)					
Class	Title			FTEs		(9 Months)
2556	Physical Therapist:			1.94	\$	193,227
2548	Occupational Therapist			0.98	\$	97,363
2542	Speech Language Pathologist			0.26	\$	26,735
2554	Rehabilitation Aide			0.35		22,120
			······································	3.51		339,445
	Fringes (35%)					118,806
Onomotin	a Evnences				\$	458,251

Operating Expenses

Index Code Character/Subobject Code

Initiative	Number	<u>K26</u>
(Lea	ve blank)	

DEPARTMENT NAME:				
	Public Health			
F	CBHS - Mental Health			
	CBHS - Substance Abuse			
Jail Health				
Health At Home				
DPH SECTION: San Francisco General Hospital				
PROGRAM CONTACT NAME/PHONE: Roland Pickens, 206-	-3528			
PROGRAM / INITIATIVE TITLE: Neurointerventional Radio				
GENERAL FUND: \$960,170	ology for Stroke & Trauma			
ODIVERED 1 OT 10 . \$7009170				
TARGETED CLIENTS: All patients requiring neurointervention	nal radiology (neuro IR) services			
PROGRAM DESCRIPTION: (Description of Program Ch	nange)			
(If proposing reductions to Contractors, provide name of contractors)				
Effective treatment of patient with head/spinal cord trauma or st				
injuries/abnormalities of extracranial and intracranial blood vessels. The community standard of care is				
to treat these injuries using minimally invasive interventional radiology techniques, rather than				
traditional open surgery. In November 2006 the Department of Radiology hired a 1.0 FTE Interventional				
Radiology faculty member. A Neurointerventional faculty mem				
procedures, will join the staff in October, 2007. These faculty will begin to perform neuro IR procedures				
on site at SFGH, which have been performed at UCSF under the Tertiary Care Contract. This plan seeks				
to capture the revenues and expenses associated with this clinical	al service.			
JUSTIFICATION: (required by the Mayor's Office)				
Providing this services is a factor in the designation as a level 1	Trauma Center and as a potential			
JCAHO Designated Stroke Center. If SFGH is not recognized as	s a designated stroke center, ambulances			
may not continue to bring these patients to SFGH and they may	be transported to UCSF Medical Center.			
IMPACT ON NUMBER OF CLIENTS SERVED AND UNI	TS OF SERVICE PROVIDED			
It is estimated that there will be approximately 13 inpatient case	es per year and 2 outpatient cases per year			
of a combination of acute stroke and acute trauma head & vascu	lar injury patients.			
FYPENSE AND DEVENUE IMPACT (Padvations/Positions	tions complete supposition had a dead deal			
Revenues are expected to increase by \$216,190 the first year.	Operating expenses are expected to			
increase by \$1,176,360 the first year.	Operating expenses are expected to			
mercase by \$1,170,500 the first year.				
IMPACT ON DEPARTMENT'S WORKFORCE (increase of	or decrease of FTE's)			
Increase of 2.23 FTEs				

INITIATIVE TITLE: Neurointerventional Radiology for Stroke & Trauma

		,		
Sources:	Medicare and Medi-cal revenues	\$	FY 2007-08 (9 Months) 216,190	\$ Ongoing 288,253
Subtotal Sources		i	216,190	288,253
Uses:	Salarian and E.			
	Salaries and Fringes Operating Expenses	\$	340,235 836,126	\$ 453,646 1,114,834
Subtotal Uses			1,176,360	1,568,480
Net General Fund Sul (Uses less Sources)	osidy Required	\$	960,170	\$ 1,280,227
Total FTE's			2.23	2.97
New Positions (List po	sitions by Class, Title and FTE)	<u></u>		
Class	Title		FTE's	(9 Months)
P103	Per Diem Registered Nurse		0.58	\$ 80,262
2320	Registered Nurse		0.75	\$ 83,382
2469	Diagnostic Imaging Tech III		0.90	\$ 88,382
	Fringes (35%)			 252,026
	1111,500 (0070)		2.23	\$ 88,209 340,235
Operating Expenses Index Code HGH1HUN40061	Character/Subobject Code			
HGH1HUN40061 HGH1HUN40061	040/04000 Materials & Supplies 021/02700 Professional Services (UC75FTE Anesth Tech & .38FTE Anesth & .45	FTE	Neurorad)	\$ 464,253 286,275
HGH1HUN40061	021/02700 Professional Services (UC Tertiary Care)			(128,603)
1101111101140001	021/02700 Professional Service (UC -IR Bi-Plane Equipment Lease)			 214,200
				\$ 836,126

Initiative	Number	<u>K27</u>
(Lea	ve blank)	

DEPARTMENT NAME: X San Francisco General Hospital Laguna Honda Hospital Primary Care Jail Health Health At Home	☐ Public Health ☐ CBHS - Mental Health ☐ CBHS - Substance Abuse ☐
DPH SECTION: SFGH PROGRAM CONTACT NAME/PHONE: Roland Pickens, 2 PROGRAM / INITIATIVE TITLE: Women's Health Cente GENERAL FUND: \$75,850 TARGETED CLIENTS: Pregnant and postpartum women.	
PROGRAM DESCRIPTION	
Since 1999 the certified nurse-midwives (CNMs) at SFGH has women and to English-speaking teens in an innovative group-Pregnancy® (CP). This plan would support expansion of this speaking adults. The plan would also support moving these of Prenatal Program (HPP).	based prenatal care model called Centering program to include CP care for English-
The other component of the plan is the part-time use of an LV increasing numbers of medically and psychosocially high risk CNS to provide much needed education to the ever increasing	women who attend WHC and funding for a
JUSTIFICATION	
This kind of expansion has not occurred primarily because of group care within the SFGHMC. The partnership with HPP with the HPP has a room they would be willing to commit to use for	would immediately remedy this problem, as
The additional LVN time and the CNS time that are included services to the new clients brought in through this expansion a increasing numbers of medically and psychosocially high risk highest rates of no-show in the clinic and are most in need of would work with the diabetic subgroup within the clinic and thome visits, and supportive follow-up for the highest risk WE	and to provide better services for the c clients in WHC. These clients have the specialized prenatal care services. The CNS the LVN would focus on doing outreach,
IMDACT ON NUMBER OF CUTENIES SERVICE AND II	NITE OF SERVICE PROVIDED
An increase of 625 new prenatal FQHC visits, 220 new antellucation (prenatal – FQHC).	
EXPENSE AND REVENUE IMPACT	
	1,04,04,070
Revenues are expected to increase \$135,788 in the first year estimated to increase by \$211,638 in the first year and \$282	

IMPACT ON DEPARTMENT'S WORKFORCE

Increase by 1.35 FTEs in the first year and 1.80 FTEs thereafter.

INITIATIVE TITLE: Women's Health Centering Pregnancy Expansion Plan

Sources:	Medi-cal Outpatient Revenues	FY 2007-08 (9 Months) \$135,788	Ongoing \$181,050
Subtotal S	Sources	\$135,788	\$181,050
Uses:			
	Salaries and Fringes	\$211,638	\$282,184
Subtotal 1	Uses	\$211,638	\$282,184
	eral Fund Subsidy Required s Sources)	\$75,850	\$101,134
Total FT	E's	1.35	1.80
New Posit	tions (List positions by Class, Title and FTE)		
Class	Title	FTE's	(9 Months)
2320	Registered Nurse	(0.90)	(100,444)
2323	Clinical Nurse Specialist	0.90	133,567
2325	Nurse Midwife	0.45	66,784
2312	LVN	0.90	56,862
	F : (250/)		156,769
	Fringes (35%)		54,869
	Total	1.35	211,638