



City and County of San Francisco  
Edwin M. Lee, Mayor

## San Francisco Department of Public Health

Barbara A. Garcia, MPA  
Director of Health

### Director's Report for Health Commission Meeting of, May 19, 2015

*A current overview of issues affecting the state of public health in San Francisco*  
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

#### **Nurses' Week Celebration**

Every year from May 6<sup>th</sup> to May 12<sup>th</sup>, nurses all across the nation come together to celebrate nursing as a profession. Nurses' week is a time to thank healthcare providers for their dedication and commitment to the promotion of health. The 2015 National Nurses Week Theme, "Ethical Practice, Quality Care," recognized the importance nurses place on ethics, and acknowledges the strong commitment and compassion that nurses display in their daily practice and profession.

The Laguna Honda celebrated Nurses Week on the neighborhoods and at various campus events. The highlights of the week were an education presentation by Anne Hughes, addressing nurses' professional and ethical responsibilities and roles, and this year's Daisy Award recipients – Rose Flores, RN and Noe Madrigal, PCA.

#### **PHC Honored by HuffPost**

The Huffington Post has picked PHC as one of "The Next 10" nonprofits that could transform homeless services in the US. As part of this feature, Project Homeless Connect Executive Director Kara Zordel wrote an article about homelessness in America for HuffPost Impact. The piece can be found at [huffingtonpost.com](http://huffingtonpost.com).

#### **Bike and Roll to School Week**

San Francisco hosted the largest bike and roll to school event in the country from April 20-24. An estimated 6,000 students, parents and school staff at nearly 90 schools from preschool to high school joined the fun on various days throughout the week, encouraging and celebrating students, parents and staff rolling to school by bicycle, scooter, skateboard or bus.

At Commodore Sloat Elementary School, SF Board of Education Commissioner Sandra Lee Fewer announced that the San Francisco Unified School District will do all it can to support the City's goal of Vision Zero. Vision Zero, adopted by the Mayor and Board of Supervisors in early 2014, seeks to eliminate all traffic fatalities by 2024.

Walking, transit use and carpooling were also celebrated. The SF Safe Routes to

School partnership, led by SFDPH, sponsors Bike & Roll to School Week, which is coordinated annually by the San Francisco Bicycle Coalition. SF Safe Routes to School's overall goal is to promote active, healthy and safe ways to travel to and from school.

### **Medical Clown Project – Grand Circus Rounds**

Laguna Honda Hospital hosted two Medical Clown presentations on Sunday May 3<sup>rd</sup>, - “An event designed to make you smile, take your breath away and warm your heart!”

The Medical Clown Project provides therapeutic medical clowning as an integrated component of care for adult and pediatric patients and their families. The medical clowns also benefit the community milieu by lightening the mood of healthcare providers and staff. The Project has been performing in the dementia units at Laguna Honda, once a week, for the past few years.

The afternoon show was a special performance for over 100 residents. The evening event with 150 people was a fundraiser for the Project's continued work at Laguna Honda and other partner agencies. Laguna Honda thanks all the volunteers who helped throughout the day to make this event a success.

### **National High Blood Pressure Month**

SFDPH's Healthy Hearts SF and the American Heart Association have established a partnership to address heart health disparities among Blacks/African Americans and Latinos. An event in honor of National High Blood Pressure Education Month and American Stroke Month was co-hosted on May 6 at the Bayview YMCA. Along with Supervisor Malia Cohen, San Francisco Public Health Department Director Tomas Aragon, Cardiologist Dr. Michelle Albert, and Chuck Collins from the YMCA, were present to speak about heart health. Healthy cooking demonstrations, physical activity demonstrations, blood pressure screenings, and health education information and referrals were also available at the event.

### **Publication on Pediatric Tuberculosis (TB) Screening**

Jennifer Grinsdale, MPH and Julie Higashi, MD, PhD recently published the SFDPH experience using the QuantiFERON®-TB Gold (QFT) test for pediatric TB screening in the Journal of the Pediatric Infectious Disease Society. More than 900 children at varying risk for TB infection were passively followed over four to seven years and no children who tested negative for TB infection with QFT developed active TB at a later date.

The San Francisco TB program's experience represents the largest longitudinal retrospective pediatric cohort study on the use of QFT in a low TB-prevalence setting to date. Congratulations to all TB staff for the well-deserved recognition in advancing TB control.

### **Healthy RetailSF**

HealthyRetailSF is San Francisco's Healthy Retail program adopted in October 2013, through ordinance, by the San Francisco Board of Supervisors. HealthyRetailSF is part of the Community Health Equity and Promotion Branch that partners with and staffs healthy retail efforts through Shape Up San Francisco, to make healthy food more accessible in food deserts in San Francisco.

HealthyRetailSF is having three grand re-opening events for the following redesigned stores:

- Grand Re-Opening community event of Daldas Grocery at 200 Eddy St. in the Tenderloin - Thursday, May 21st from 3-5pm
- Grand Re-Opening community event of Amigo's Market at 500 Ellis St.- Sunday, July 12th from 11am-4pm
- 2nd Anniversary celebration of Radman's Produce Market at 201 Turk St., as part of Tenderloin Sunday Streets (street festival/street closures)

Additionally, Population Health Division's Community Health Equity and Promotion staff contributed to an article entitled, "The Collective Impact Model and Its Potential for Health Promotion: Overview and Case Study of a Healthy Retail Initiative in San Francisco" appearing in the journal, *Health Education and Behavior*. The piece chronicles the important work of the Tenderloin Healthy Corner Store Coalition, to increase access to healthy and fresh foods while decreasing unhealthy influences in corner stores.

### **CarelinkSF (eClinical Works) Go Live: May 2015**

Laguna Honda has launched electronic medical records using a staggered go live approach with the Outpatient Clinic (May 4), North (May 11) and South & Pavilion (May 18) buildings beginning to use eClinical Works (eCW) on different weeks. For a few weeks after eCW goes live, in May and June, extra staff will provide hands-on eCW technical support during all shifts hospital-wide.

During March and April, approximately 500 end users were trained using three dedicated computer labs. Total time trained varied from two hours for read only users to eight hours for nurses and twelve hours for physicians.

At Laguna Honda, eCW will be used for physician documentation, ordering and e-prescribing, for skilled nursing bedside and related visits and outpatient clinic. Nursing staff will chart vital signs and other activities associated with each physician visit. Other departments will have read only or limited use access to patient's medical records.

### **June is World Refugee Awareness Month**

Community Health Equity & Promotion's Newcomers Health Program and community partners see "SF Refugee Awareness Month" as an opportunity to recognize the many contributions refugees have made to the City, and the challenges they have overcome. We are celebrating this month with an event on June 12 to share time with refugees resettled in our community, including many who are on the path to US Citizenship. Refugees are a testament to the United States' and San Francisco's long, proud history as a sanctuary for those who seek lives free from violence and oppression.

Every year, San Francisco welcomes refugees and asylees who are fleeing persecution due to their ethnicity, nationality, religion, political opinion, or membership in a particular social group, including sexual orientation and gender identity. They cannot return to their home country and do not have basic rights in the country where they initially sought refuge. Newcomers Health Program and partner agencies help refugees integrate into our community with support and access to health care, and other tools of self-reliance: job placement and employment skills, housing, clothing, education, English-language classes and community orientation.

Newcomers Health Program has helped 217 refugees, asylees, and victims of human trafficking in the past year alone. Since the collaboration with SFHN's Family Health Center 35 years ago over 50,000 refugees from over 45 countries have embarked on a path to reach their full potential and enjoy safety, security, and a second chance in life starting in San Francisco.

### **ICD-10 Update**

As the implementation of ICD-10 closes in, the San Francisco Health Network is preparing in multiple ways. We have established a governance structure, established task forces and teams across DPH, we are ensuring IT systems readiness, recruiting coders and training them, assigning educational modules to all other appropriate staff and using Clinical Documentation Integrity programs to prepare providers.

Some examples of where ICD-10 codes be used are authorizations, physician orders, medical records, encounter forms, billing systems, coding manuals, public health reporting and analytics reporting.

The SFHN will feel the impact of ICD-10 including ancillary department staff, clinicians, coders, data users, Patient Access staff, Patient Financial Services/Billing staff, Quality Management staff, researchers and Utilization Management staff.

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The Whistleblower Program, operated by the Controller's Office, receives complaints regarding the misuse of City funds, improper activities by City officers and employees, deficiencies in the quality and delivery of government services, and wasteful and inefficient City government practices. There are a number of ways to file a complaint. Go to [www.sfcontroller.org](http://www.sfcontroller.org) and click on the Frequently Requested tab to access the Whistleblower complaint instructions in the drop down menu.

**COMMUNITY HEALTH NETWORK  
SAN FRANCISCO GENERAL HOSPITAL & TRAUMA CENTER**

**MAY 2015**

**Governing Body Report - Credentialing Summary  
(5/21/15 BUSINESS-MEC)**

	<b>5/2015</b>	<b>07/2014 to 06/2015</b>
<b>New Appointments</b>	<b>12</b>	<b>192</b>
Reinstatements		
<b>Reappointments</b>	<b>43</b>	<b>475</b>
Delinquencies:		
Reappointment Denials:		
<b>Resigned/Retired:</b>	<b>28</b>	<b>201</b>
<b>Disciplinary Actions</b>		
<b>Administrative Suspension</b>	<b>1</b>	<b>1</b>
<b>Restriction/Limitation-Privileges</b>		
<b>Deceased</b>		
<b>Changes in Privileges</b>		
Voluntary Relinquishments	<b>17</b>	<b>119</b>
Additions	<b>22</b>	<b>106</b>
Proctorship Completed	<b>22</b>	<b>213</b>

<b>Current Statistics – as of 5/4/15</b>		
Active Staff	<b>526</b>	
Courtesy Staff	<b>509</b>	
Affiliated Professionals (non-physicians)	<b>259</b>	
<b>TOTAL MEMBERS</b>	<b>1,294</b>	

<b>Applications in Process</b>	<b>70</b>
<b>Applications Withdrawn Month of MAY 2015</b>	<b>0</b>
<b>SFGH Reappointments in Process 7/2015 to 9/2015</b>	<b>199</b>

# LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

MAY 2015

**Health Commission - Director of Health Report**

(MAY 7, 2015 Medical Exec Committee)

		(FY 2014-2015)
	May	Year-to-Date
<b>New Appointments</b>	0	16
Reinstatements	0	1
<b>Reappointments</b>	4	44
Delinquencies:	0	0
Reappointment Denials:	0	0
<b>Resigned/Retired:</b>	1	8
<b>Disciplinary Actions</b>	0	0
<b>Restriction/Limitation-Privileges</b>	0	0
<b>Deceased</b>	0	0
<b>Changes in Privileges</b>		
Additions	0	0
Voluntary Relinquishments	0	0
Proctorship Completed	1	9
Proctorship Extension	0	0

**Current Statistics – as of 5/1/2015**

Active Medical Staff	36	
As-Needed Medical Staff	14	
External Consultant Medical Staff	46	
Courtesy Medical Staff	1	
Affiliated Professionals	9	
<b>TOTAL MEMBERS</b>	<b>106</b>	

<b>Applications in Process</b>	<b>3</b>	
<b>Applications Withdrawn this month</b>	<b>0</b>	