



City and County of San Francisco
Edwin M. Lee, Mayor

San Francisco Department of Public Health

Barbara A. Garcia, MPA
Director of Health

Director's Report for Health Commission Meeting of March 15, 2016

A current overview of issues affecting the state of public health in San Francisco
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

Mayor Lee Announces Expanded Temporary Winter Shelters for El Nino Storms

On Thursday, March 10, 2016, Mayor Edwin M. Lee announced expanded shelter for homeless individuals living on the streets during El Niño storms. These emergency shelters are located throughout San Francisco and supplement the City's existing shelter system. At some sites, people can bring pets and belongings. HSA will provide sleeping mats, blankets, and hygiene kits. Meals will be provided by the Salvation Army, Meals on Wheels, Project Open Hand, and Glide. As part of the emergency response, the Department of Public Health will provide physical and mental health services and referrals.

Outreach to homeless residents will be conducted by the Department of Public Health's Homeless Outreach Team (SF HOT), which also provides transportation to shelters. The public is encouraged to call 311 if they see anyone in need of shelter.

Mayor Lee Sends Public Health & Safety Bond to June 2016 Ballot

Mayor Lee signed legislation to send a \$350 million Public Health and Safety Bond to the June 2016 ballot. The initiative will expand access to mental health services for San Francisco residents, including homeless individuals living on the streets, and seismically upgrade and strengthen the City's vital public health care facilities and emergency medical response infrastructure to ensure their viability after a major earthquake.

The \$350 million Bond will fund essential projects and improvements to City infrastructure in three areas: health, safety and rescue.

- \$222 million will be allocated to Zuckerberg SF General to make essential earthquake safety improvements on the campus. The funding will modernize fire response systems and improve services by renovating the 1970s-era facility that houses the City's only emergency

psychiatric services, as well as outpatient and urgent care services. This bond continues that work by addressing other outstanding needs on campus to make our health services resilient.

- \$30 million will be used to renovate the Southeast Health Center and construct a new addition to the clinic to update, improve and expand access to serve more patients while providing integrated mental health and primary care.
- \$20 million will be directed toward modernization and transformation of the City's homeless shelters and homeless service sites, providing improved, expanded services to an at-risk population.
- \$20 million will be used for additional renovations to other SF Health Network clinics that provide primary care and behavioral health across the City.
- \$44 million will be used to construct a modern, seismically safe San Francisco Fire Department (SFFD) ambulance deployment and emergency medical services facility to dispatch ambulance and paramedic staff for improved response and to ensure the operation remains functional during and after a major earthquake.
- \$14 million will be used for repairs and modernization of SFFD's neighborhood fire stations.

San Francisco voters will decide on the measure on Tuesday, June 7, 2016.

Selection of Preferred EHR Contractor Proposal goes to Budget and Finance Committee

On Wednesday, March 9, the Board of Supervisors' Budget and Finance Committee passed the proposal to enter in negotiations with UCSF to join their electronic health record contract. This involves an ordinance providing that the competitive solicitation process requirement in Administrative Code, Section 21.1, shall not apply to the Department of Public Health's (DPH) contract for a modern, secure, and fully integrated electronic health record (EHR) system for the San Francisco Health Network to replace DPH's current system; ratifying the selection of the Regents of the University of California (UC), by and through the University of California San Francisco, as the preferred contractor; and authorizing DPH's Director of Health to enter into negotiations with UC to procure the new EHR system, or enter into negotiations with specified alternative vendors as defined in this Ordinance (Public Works), if negotiations with UC are unsuccessful. It will go to the full Board of Supervisors meeting the week of March 14.

Work Group to Re-envision the Jail Replacement Project

On January 12, 2016, the Board of Supervisors passed a resolution urging the Director of the Department of Public Health and the Sheriff to convene a work group to plan for the permanent closure of County Jail Nos. 3 and 4, and any corresponding investments in new mental health facilities and current jail retrofits needed to uphold public safety and better serve at-risk individuals. The Work Group to Re-envision the Jail Replacement Project was formed in response to this resolution.

Bringing together a variety of criminal justice and mental health experts from the City and community, including Sherriff Vicki Hennessy, former Health Commissioner Roma Guy, and

Health Director Barbara Garcia, the work group will develop a plan for the permanent closure of County Jails 3 and 4 by:

- Identifying strategies for reducing the jail population including alternatives to incarceration and other programs or policies;
- Identifying effective and humane investments in behavioral health programs for those that may otherwise find themselves incarcerated;
- Reviewing the current state of the City's facilities and identifying what new facility or facilities are needed; and
- Seeking to maintain San Francisco's eligibility to use state financing to fund the construction or renovation of these facilities.

The work group will meet once a month beginning March 11 at 2pm at 25 Van Ness and will issue final recommendations to the Mayor and the Board of Supervisors by October 2016.

California Special Legislative Session on Health

The 2015/2016 special legislative session officially closed on March 10, starting the 90-day clock for implementation of bills passed during the special session. The special session included legislation on assisted suicide, tobacco, and Managed Care Organizations tax.

Assisted Suicide – End of Life Option

California's End of Life Option Act (ABx2 15) will allow doctors to prescribe lethal medication to terminally ill patients who request it. Adults must be diagnosed with a terminal illness by their attending physician, be a California resident, and have the mental and physical ability to self-administer the requested aid-in-dying drug. California is the fifth state to permit this option at the end of life, following Vermont, Oregon, Washington, and Montana. The Act will go into effect on June 9, 2016.

Tobacco Bills

The California Assembly passed several tobacco measures during the special session. Bills passed include adding e-cigarettes/vaping products to the existing definition of tobacco products and increasing the sale for tobacco products from 18 to 21. If Brown signs the age increase, which includes an exemption for active members of the military, California will follow Hawaii as only the second state with a smoking age of 21.

MCO Tax Signed into Law

On March 1st, Governor Brown signed the Managed Care Organization (MCO) tax package. The main piece of the package, SBX2 2 contains the reformatted MCO tax proposal and requires all health plans to contribute funds that the state could use to draw down federal funding to create at least \$1.3 billion for Medi-Cal related services. The second piece of the package, ABX2 1, provides a \$300 million investment in the community-based developmental services system and eliminates the retroactive implementation of rate cuts to distinct part skilled nursing facilities (DP-SNFs). The new MCO tax must now go to CMS for approval.

San Francisco Says No Tobacco Sales to Youth under Age 21

On March 1, 2016, the San Francisco Board of Supervisors unanimously voted in favor of a “Tobacco 21” proposal introduced by Supervisor Scott Wiener. The Tobacco 21 ordinance will raise the minimum age of purchasing tobacco products (including electronic cigarettes) to 21 and place this requirement on all tobacco retailers. The San Francisco Tobacco Free Coalition provided support to the effort, drawing on years of experience in tobacco education and systems change.

A recent report from the Institute of Medicine predicted that this raise in minimum purchasing age would decrease tobacco use by 12 percent and tobacco-related deaths by 10 percent in the coming years. Tobacco 21 would save hundreds of millions of dollars in health care related expenses if adopted nationwide. San Francisco is in good company, the cities of New York, Berkeley, and the State of Hawaii are among over 188 jurisdictions that have already passed the measure. Tobacco 21 will become effective July 1, 2016.

Food Security Task Force Hearing

On Wednesday, April 13, 2016, the Food Security Task Force will be holding a hearing before the Budget and Finance Committee called by Supervisor Eric Mar to look at what is being done to address hunger issues in San Francisco. The Food Security Task Force was established in 2005 by the San Francisco Board of Supervisors and charged with the responsibility of creating a city-wide plan for addressing food security. The group educates the public about the role of food security in public health and community development, and advocate for policies and programs that improve food security. Current members include community based organizations and government agencies including the San Francisco Department of Public Health.

One Step Closer to Public Health Accreditation

On Wednesday, March 9, 2016, a group of staff crowded into Tomás Aragón’s office to cheer him on as he clicked the “submit documentation” box for Public Health Accreditation on his computer screen. This signaled the completion of Step Three in the Public Health Accreditation Board’s process: Documentation Selection and Submission. Staff from every Branch within the Population Health Division searched for written evidence of their work.

They are very confident that they have submitted an outstanding set of documentation and have started preparing for the Site Visit, the Fourth Step in the seven-step process. (The seven steps are: Pre-application, Application, Document Selection and Submission, Site Visit, Accreditation Decision, Reports and Reaccreditation). Congratulations to all who worked so hard to meet this significant milestone.

Innovative Testing Technology at San Francisco’s Public Health Lab

The DPH Public Health Laboratory is known for pushing boundaries and creating innovative testing methods, to further knowledge of disease evolution and to inform prevention strategies. Their most recent advances include work in genetics and HIV and gonorrhea testing.

The video linked below shows Dr. Susan Philip, Director of Disease Prevention and Control, and Dr. Mark Pandori, Interim Director of the Public Health Laboratory, describing how the lab is

incorporating technology into their testing methods to allow faster and more accurate testing for HIV and gonorrhea and how those technological advances fit into a broader disease prevention strategy for public health. Link to video: <http://bit.ly/sfdphlabbrightspot>

DPH Staff Involved with Resilience Work in Chinatown

On March 2, 2016 DPH staff led a two hour Earthquake table top exercise with the Chinatown Public Health Center management team and community representatives from NICOS (NEMS, IPA, Chinese Hospital, On-Lok, Self-Help for the Elderly). On March 9, 2016, DPH staff conducted a two hour disaster clinician training for NEMS staff. On March 10, 2016 DPH staff attended the Chinatown Disaster Preparedness Committee meeting and provided technical assistance on content and translation of the bilingual brochure "Chinatown Disaster Fast Facts" to be distributed to Chinatown residents. On March 22, 2016, DPH staff will conduct a medical surge drill with Chinatown Public Health Center staff and NICOS representatives on organizing the clinic site to practice receiving and treating extra load of earthquake survivors.

Surveys and Move Planning at Zuckerberg SF General

The CDPH Licensing Survey at Zuckerberg SF General concluded on February 26 at 3:30pm. There were two findings that prevented licensing that day:

- No Board of Pharmacy License - CDPH was unable to license without medications in Building 25.
- Dialysis machines must be set up and tested for 30 days. This will be completed by the end of April before CDPH returns.

The lead surveyor was confident we would be able to move patients into Building 25 on May 21, 2016. CDPH will return with a much smaller team (3-4 surveyors) at the end of April or first week of May to ensure their findings have been resolved.

On Monday, February 29, 2016, one surveyor from The Joint Commission arrived on campus to initiate the Joint Commission Stroke Certification survey. The Stroke Program has been recertified by the Joint Commission.

On Tuesday, March 1, 2016, one surveyor from The Joint Commission arrived on campus to initiate the Traumatic Brain Injury Certification survey. The TBI Program has been recertified by the Joint Commission. The Joint Commission Surveyor stated "ZSFG has one of the best Traumatic Brain Injury Programs in the country. The program thrives because of the dedication and passion of the clinical teams who care for patients daily".

Two Board of Pharmacy Inspectors arrived on the Zuckerberg SF General campus on Tuesday, March 8th to conduct the Pharmacy Licensing Survey in Building 25.

The inspectors conducted the exit conference with hospital and pharmacy leadership. There was one outstanding item. Once they are able to review the correction of the outstanding item (which will take approximately two weeks), they anticipate that the license will be issued by March 22, 2106, and it will appear on the Board of Pharmacy website on March 28, 2016.

On Tuesday, March 8, an inspector from the State of California Department of Health Care Services (DHCS) arrived to conduct a site inspection/re-certification of the Office Based Opioid Treatment (OBOT) site in the ZSFG pharmacy. This site visit/inspection concluded with no findings.

Congratulations to all Zuckerberg SF General staff who have worked so hard to make these events successful.

Electronic Health Records (EHR) Stage 2 Meaningful Use

Electronic Health Records Incentive Programs were set up with the implementation of the Affordable Care Act. These incentive programs include the mandate to share and integrate data in order to promote better coordination of care.

The Stage 1 rule established requirements for the electronic capture of clinical data, including providing patients with electronic copies of health information. Stage 2 encouraged the use of health IT for continuous quality improvement at the point of care and the exchange of information in the most structured format possible. The program mandates compliance with 19 distinct objectives related to meaningfully using electronic health records, including improvements around provider order entry, electronic access for patients to data associated with their stay, and protecting electronic health information created or maintained by hospital personnel.

The implementation effort at ZSFG began in early 2013 and was a complex, multidisciplinary intervention involving providers, Nursing, Quality Management, Clinical Informatics, and vendor partners across the acute-care continuum. We are pleased to share that on February 25th, the implementation was capped by successful completion of all 19 objectives.

Many thanks to Jim Geneviro, Winona Mindolovich, Tina Lee, Cesli Galan, Jenson Wong, Seth Goldman, and Matt Sur, for completing a very successful implementation.

Wayfinder Volunteers Exemplify CARE

ZSFG's Volunteer Department started the Wayfinder Patient Experience Ambassador program in 2013. Wayfinder Ambassadors are a group of volunteers who aim to provide positive first impressions; Wayfinders are the first to interact with patients as they enter the main lobby.

Assisting patients with directions, wheelchair and escort assistance, supporting patients with non-clinical needs (registration, pharmacy, lost and found), working with patients in waiting areas to ensure their questions are answered, and supporting patients by listening, addressing needs, and presenting an open, friendly, and caring attitude. These volunteer Wayfinders help improve patient experience and enhance patient satisfaction every day.

In December 2015, there were 3,003 interactions. In January 2016, Wayfinders helped 4,016 patients, visitors and staff. This is a significant increase of 1,013 patient interactions within one month! Many thanks to Aiyana Johnson, Liliana Cabrera, Bruce Johnson, and Tracie Floyd, for their commitment towards helping patients and embodying the care experience.

Laguna Honda Network of Niceness Campaign

Laguna Honda set up their “Network of Niceness” campaign in September 2015 in order to increase awareness of how small acts of kindness positively impact others. Spearheaded by their Wellness and Activity Therapy departments, the group is made up of staff, patients (residents), family members and volunteers. To date they have recruited 24 members and have collected stories of niceness, created a gratitude tree, held a drum circle with staff and residents and told stories of niceness. The stories are viewable on the in-house Laguna Honda TV Channel 99.

Afrocentric Family and Life Conference sponsored by San Francisco Black Infant Health

Dr. Angela Davis and Dr. Monique Morris will be featured speakers at the 21st annual Afrocentric Family and Life Conference “Seeking Justice and Sustaining Self-care: Heartfelt Imperatives for Black Women” sponsored by the Black Infant Health Program, a project of the San Francisco Department of Public Health and UCSF. The event will be held Tuesday, March 29 from 9am-3pm at the West Bay Community Center in the Fillmore. For more information email sfbih@yahoo.com or call 415-776-4457

World TB Day

The San Francisco Department of Public Health TB Control program would like to invite you to World TB Day 2016. They will be hosting an open house at Zuckerberg SF General, Building 90, Ward 94 on March 23rd from 1:00pm to 4:00pm.

Come learn about the comprehensive training products, educational materials, and resources that they have to offer. We look forward to having our community partners join us in raising TB awareness.

FACES for the Future Blue Coat Ceremony

FACES (Facilitating Academic Careers in Engineering and Science) supports and provides youth who are representative of underserved communities with opportunities to improve their lives through academic enrichment, career training and well-being services. The combination of work-based learning and career exposure with safety net services ensures that San Francisco has an opportunity to grow its skilled health workforce with multi-lingual, multi-cultural candidates. On Monday, March 7, Zuckerberg SF General hosted a blue coat ceremony event for incoming FACES Health Scholars from John O’Connell High School. These students have completed their training and have fulfilled the requirements to begin health career internships. Modeled after a medical school white coat ceremony, the Blue Coat Ceremony is a special event at which families, friends, and supporters gather together to celebrate a new chapter in their scholars’ education. We look forward to working with these bright, diverse, and energetic students.

March is National Nutrition Month

The Clinical Nutrition staff on Laguna Honda Campus will be hosting a nutrition event in honor of National Nutrition Month on Wednesday, March 16th in the Pavilion Café from 11am-1pm. Clinical staff will provide information on foods from a few diverse cultures and will show how different spices are used in cooking. The theme is: “Savor the Flavor of eating Right”. Zuckerberg SF General will be hosting a mini health fair in honor of National Nutrition Month on March 23,

2016 from 11am-2pm, with free food, nutrition facts and games in their Cafeteria on the second floor of the hospital.

Laguna Honda Unveils Mural Art by Precita Eyes Muralists

On Saturday, March 12, 2016, Laguna Honda staff, patients, volunteers and families gathered with Precita Eyes Muralists and community members to cut the ribbon on their beautiful new mural. The mural is a 200 foot panoramic image illustrating Laguna Honda's nearly 150 years of compassionate care and dedicated service as well as the vibrant history of the west side of San Francisco. The SF Arts Commission approved the project in September 2015 and artists have been working on the mural since October of 2015.

Patient Safety Awareness Week, March 13-19, 2016

The week of March 13-19 is Patient Safety Awareness week sponsored by the National Patient Safety Foundation (NPSF). The theme for 2016 is "United for Patient Safety-Every Day is Patient Safety Day." As part of this campaign, Laguna Honda will be hosting patient safety forums March 13-19, where they will highlight some of their quality and safety initiatives to reduce harm to patients/residents, and recognize teams and individuals for going above and beyond to maintain patients and residents safety-everyday. Zuckerberg SF General will have displays and safety reminders all week and safety-related games in the Cafeteria during lunchtime on Thursday.

Chinatown Public Health Center Launches Free Cantonese "We Can!®" Workshops

Chinatown Public Health will be hosting "We Can!®" nutrition and physical activity workshops starting on March 19, 2016. The series is being offered by the Nutrition Education and Obesity Prevention Chinese Project of the Chinatown Public Health Center. The workshops will help families learn about healthy eating and active living to lower their risk of developing serious health problems such as obesity, type 2 diabetes, heart disease and certain types of cancer.

Free to the public, the workshops will be held on Saturdays from 2 p.m. to 5 p.m. at the Chinatown YMCA, 855 Sacramento Street. The series will be conducted in Cantonese. Topics will include:

- Tips on smart shopping
- Healthy cooking and eating
- Physical activity demonstrations and YiJin (Qigong exercises)
- Hands-on activities on healthy eating and active living for children. Childcare also provided.

For more information, call (415) 364-7915.

Richard Lee given Special Commendation by Board of Supervisors

On Tuesday, March 8. The Board of Supervisors gave Richard Lee a special commendation upon his retirement for his 29 years of service to the San Francisco Department of Public Health. Richard used the opportunity to thank his Environmental Health staff for their years of excellent service and support.

**SAN FRANCISCO HEALTH NETWORK
ZUCKERBERG SAN FRANCISCO GENERAL
HOSPITAL & TRAUMA CENTER**

March 2016
Governing Body Report - Credentialing Summary
(3/17/16 MEC)

	3/2016	07/2015 to 06/2016
New Appointments	10	180
Reinstatements		1
Reappointments	42	435
Delinquencies:		
Reappointment Denials:		
Resigned/Retired:	12	148
Disciplinary Actions		
Administrative Suspension		
Restriction/Limitation-Privileges		
Deceased		1
Changes in Privileges		
Voluntary Relinquishments	11	98
Additions	15	113
Proctorship Completed	24	220

Current Statistics – as of 3/1/16		
Active Staff	551	
Courtesy Staff	531	
Affiliated Professionals (non-physicians)	265	
TOTAL MEMBERS	1,347	

Applications in Process	21
Applications Withdrawn Month of March 2016	4
SFGH Reappointments in Process 4/2016 to 6/2016	159

LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

MARCH 2016

Health Commission - Director of Health Report

(March 3, 2016 Medical Exec Committee)

	March	(FY 2015-2016) Year-to-Date
New Appointments	0	23
Reinstatements	0	1
Reappointments	2	29
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired	1	9
Disciplinary Actions	0	0
Administrative Suspension (for month of February)	4	5
Restriction/Limitation-Privileges	0	0
Deceased	0	0
Changes in Privileges		
Additions	0	0
Voluntary Relinquishments	0	0
Proctorship Completed	1	17
Proctorship Extension	1	1

Current Statistics – as of 3/1/2016		
Active Medical Staff	35	
As-Needed Medical Staff	15	
External Consultant Medical Staff	48	
Courtesy Medical Staff	1	
Affiliated Professionals	15	
TOTAL MEMBERS	114	

Applications in Process	4
Applications Withdrawn this month	0