

SAN FRANCISCO

# Housing Conservatorship Working Group

---

MEETING 8 • November 16, 2020 • 12:30-2:00PM • Zoom Platform

---





# AGENDA

- Welcome & Agenda Review
- Implementation Update
- Data Review
- Public Comment
- Closing & Next Steps



# Workgroup Duties

Established by BOS Ordinance 108-19

## **Purpose**

- Conduct evaluation on effectiveness of Housing Conservatorship implementation, and submit reports to the BOS, Mayor, and State Legislature, as required
  - Annual report to BOS and Mayor by January 21, 2021
  - Annual reports to BOS, Mayor, & State beginning January 1, 2021



# Implementation Update



# Implementation

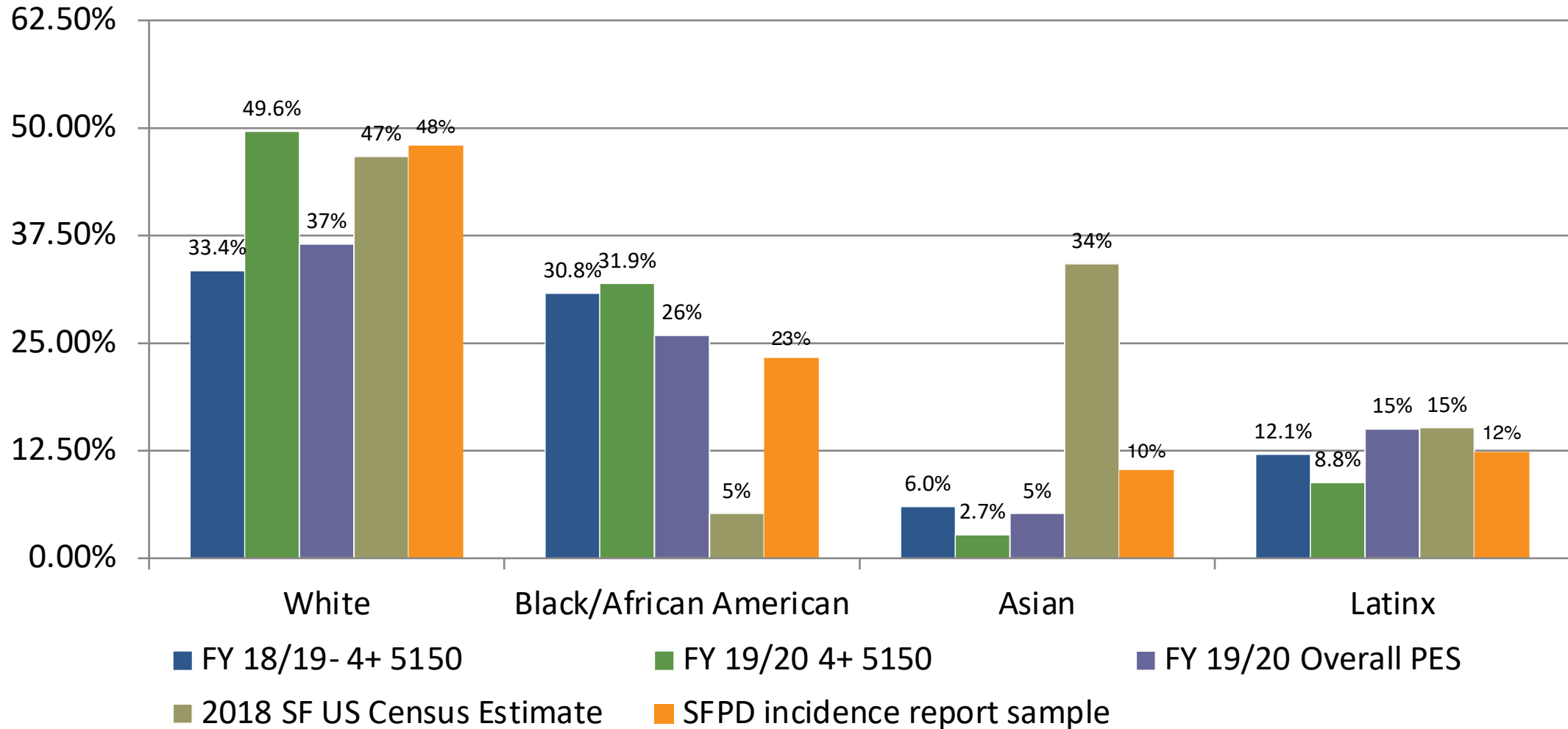
- Continued collaboration across partners
- Active engagement and outreach for individuals
- Ongoing notice for individuals with 5+ 5150 WIC Holds
- No petitions have been processed by the court



# Data Review



# Demographics



# Evaluation Update



# SFPD Incident Report Data

---

Parameters of the random sample of SFPD incident reports:

- Reports pulled from FY 2019-20 (7/1/2019—6/30/2020)
- 30 dates selected at random (non-holidays)
- All available incident reports from those dates that resulted in a 5150
- Total of 147 unique reports pulled

# SFPD Incident Report Data

*What can the incident report data tell us?*

Guiding Questions	Data Point(s)
<b>WHY</b> are officers called to incidents resulting in Section 5150 detentions?	INCIDENT: <ul style="list-style-type: none"><li>- Type of incident</li><li>- CAD call code</li></ul> NARRATIVE TEXT: <ul style="list-style-type: none"><li>- Who placed the emergency call</li><li>- Justification for 5150</li><li>- Other themes (e.g., threat, weapon, etc.)</li></ul>
<b>WHO</b> is detained under Section 5150 by officers?	DETAINED: <ul style="list-style-type: none"><li>- Age, Race, Sex</li></ul>
<b>WHERE</b> are incidents resulting in officer-involved Section 5150 detentions taking place?	INCIDENT: <ul style="list-style-type: none"><li>- District</li><li>- Location of Occurrence</li></ul>
<b>WHEN</b> are incidents resulting in officer-involved Section 5150 detentions taking place?	INCIDENT: <ul style="list-style-type: none"><li>- Occurrence from date / time</li></ul>

# SFPD Incident Report Data

---

## **What this analysis cannot tell us**

The exact reason *why* officers were called to respond to each of these cases in real time, as they happened, and what other alternatives may have existed

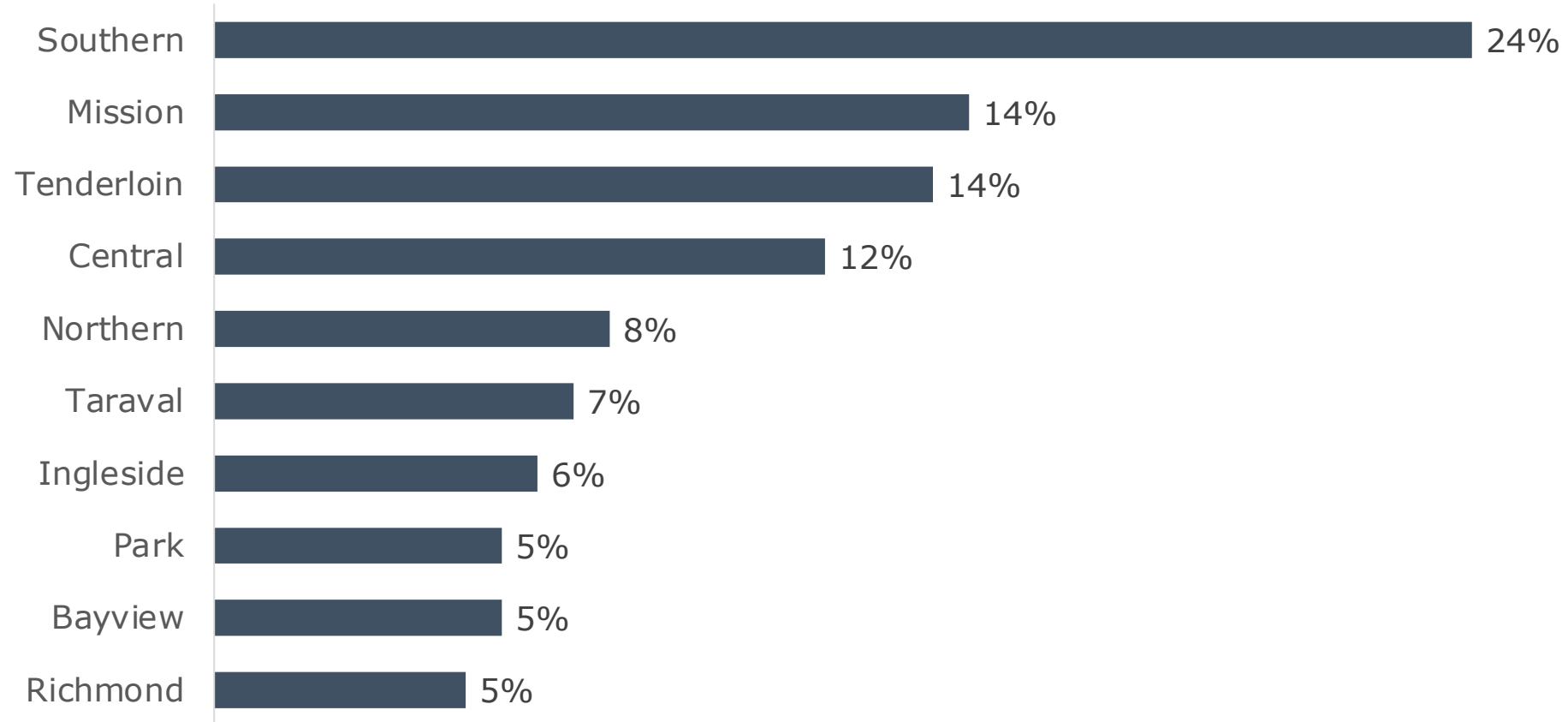
## **What the analysis can tell us**

Looking at cases where we *know* in retrospect an officer was dispatched, how often does that seem to have been appropriate?

# SFPD Incident Report Data

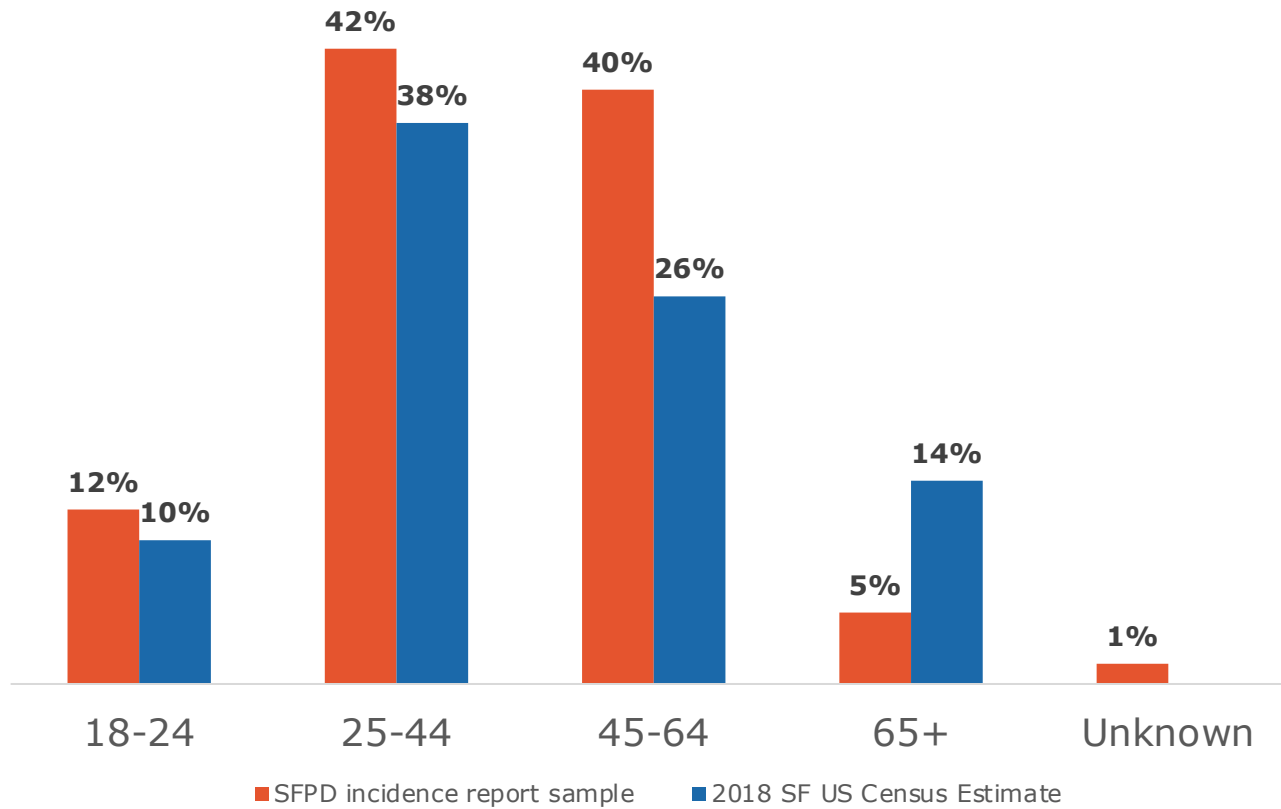
---

## Location of occurrence

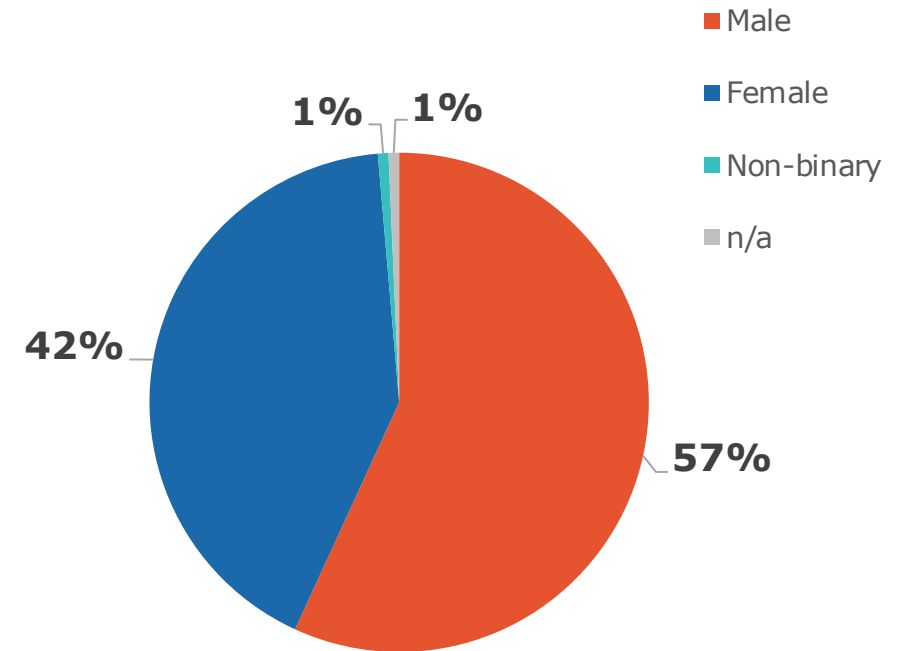


# SFPD Incident Report Data

## Age of detained individuals

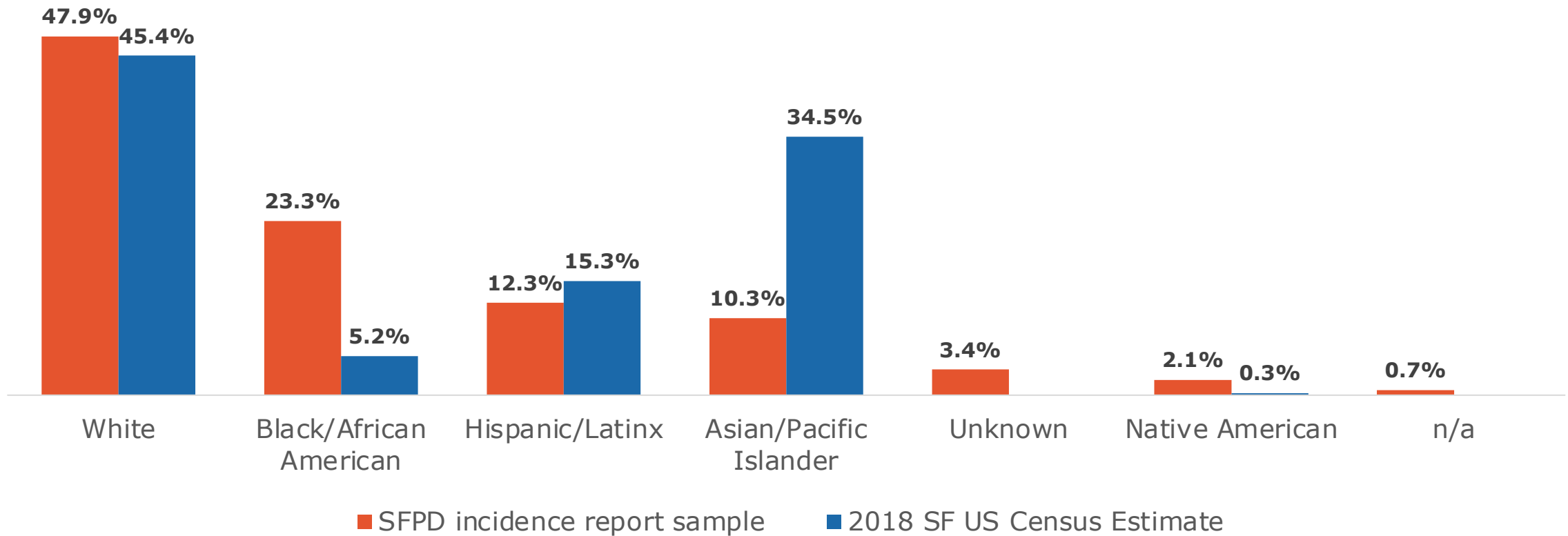


## Sex of detained individuals



# SFPD Incident Report Data

Race/ethnicity of detained individuals



# SFPD Incident Report Data

---

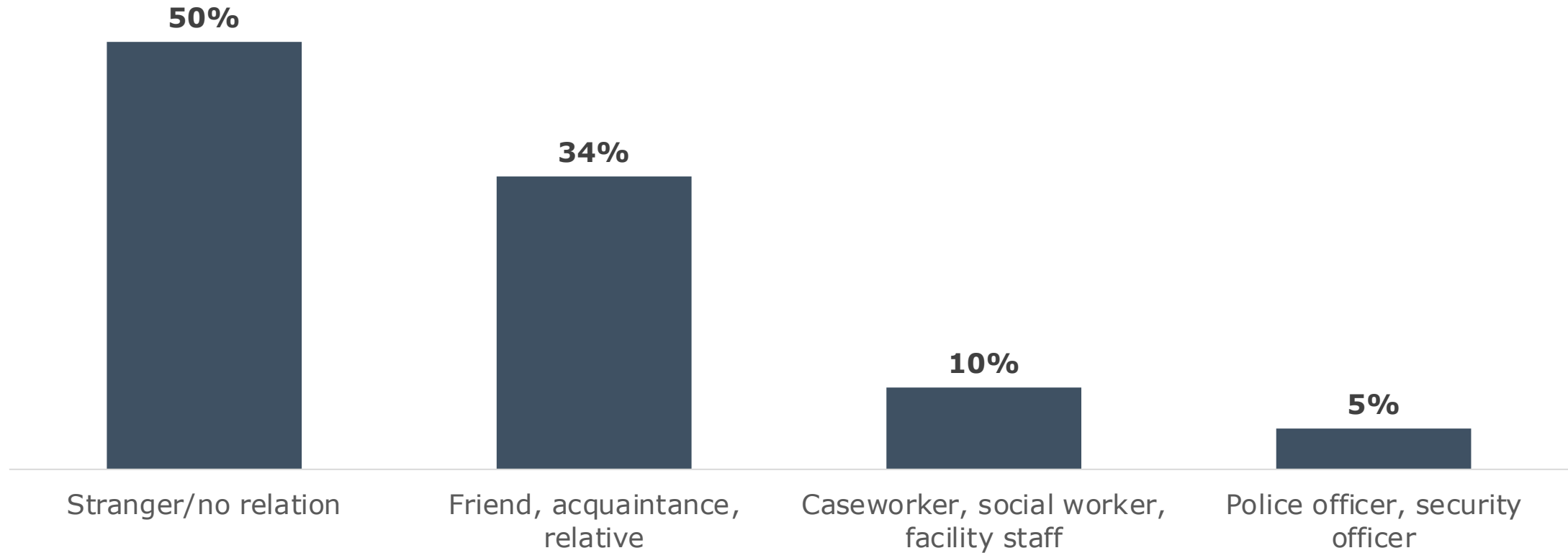
Qualitative analysis from incident report narratives

- Data on the following slides were collected from the incident narrative text fields
- Text was mined for key themes and patterns, as well as the officer's official justification for 5150 detention

# SFPD Incident Report Data

---

## Who made the emergency call?

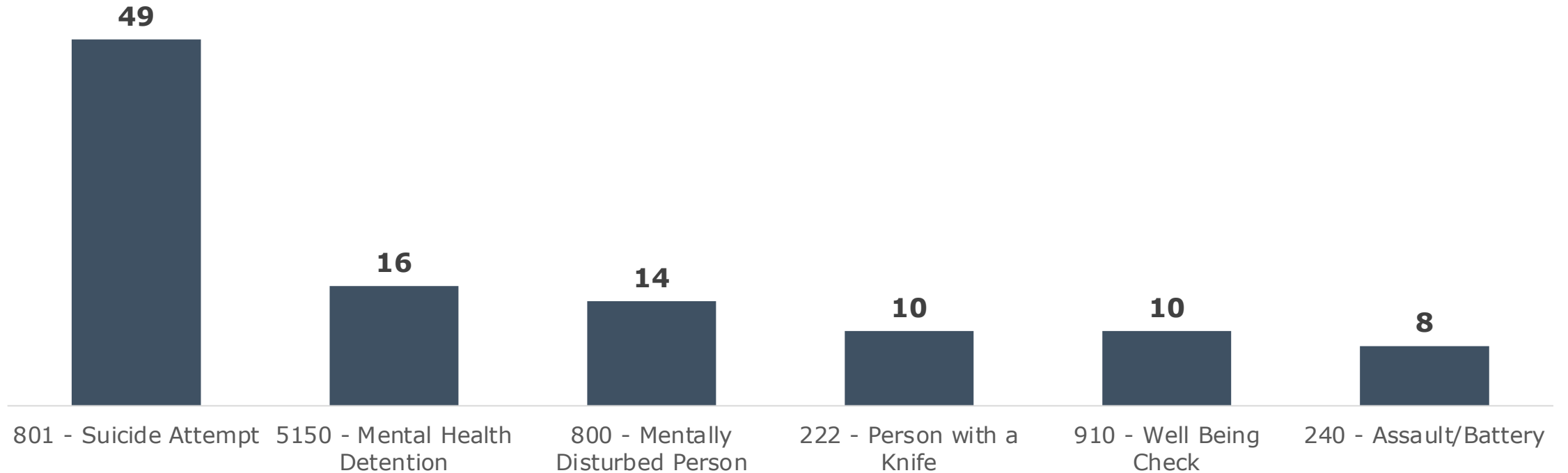




# SFPD Incident Report Data: Call Type

---

Top six CAD call types\*

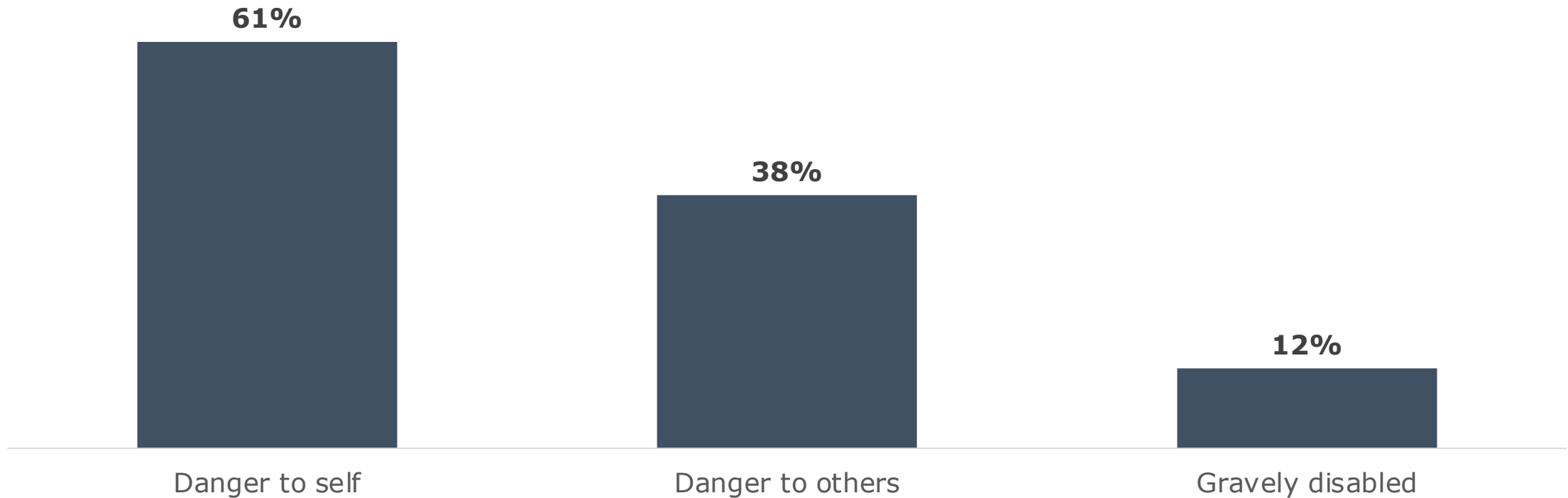


*\*represents ~75% of all calls in sample*

# SFPD Incident Report Data

---

**Police officer's stated reason for 5150\***

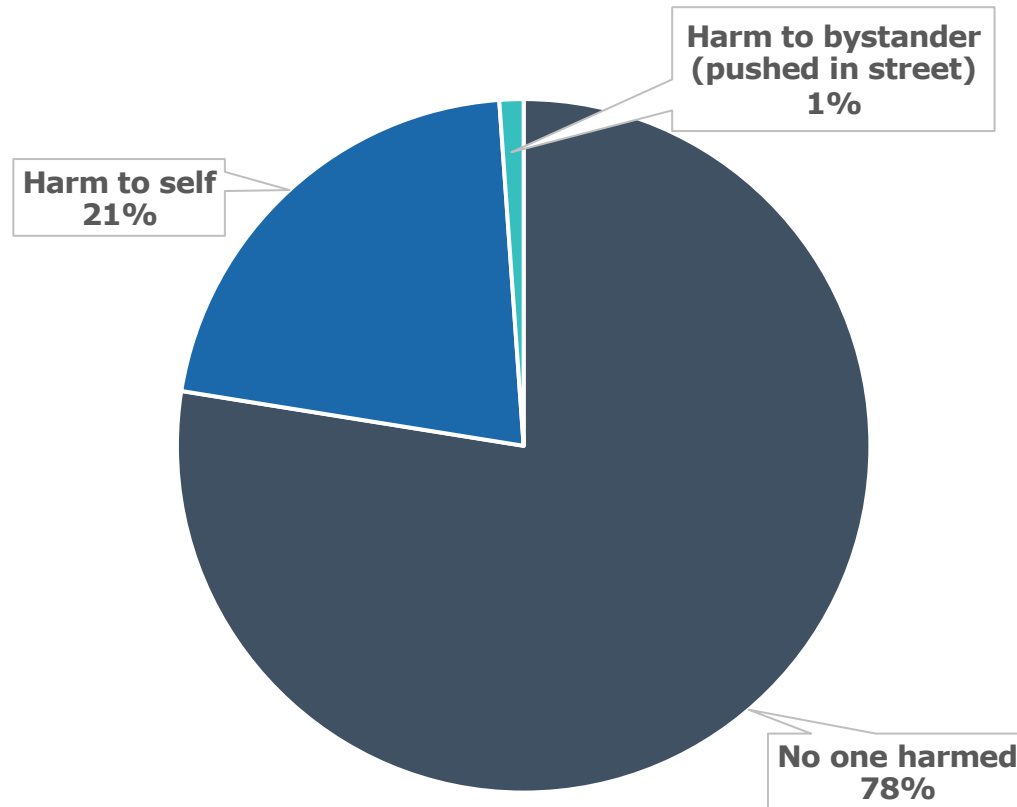


*\*Total exceeds 100% because some cases involved multiple justifications*

# SFPD Incident Report Data

Among 5150 incidences listed as: **Danger to Self (n=89)**

Physical harm indicated in report?

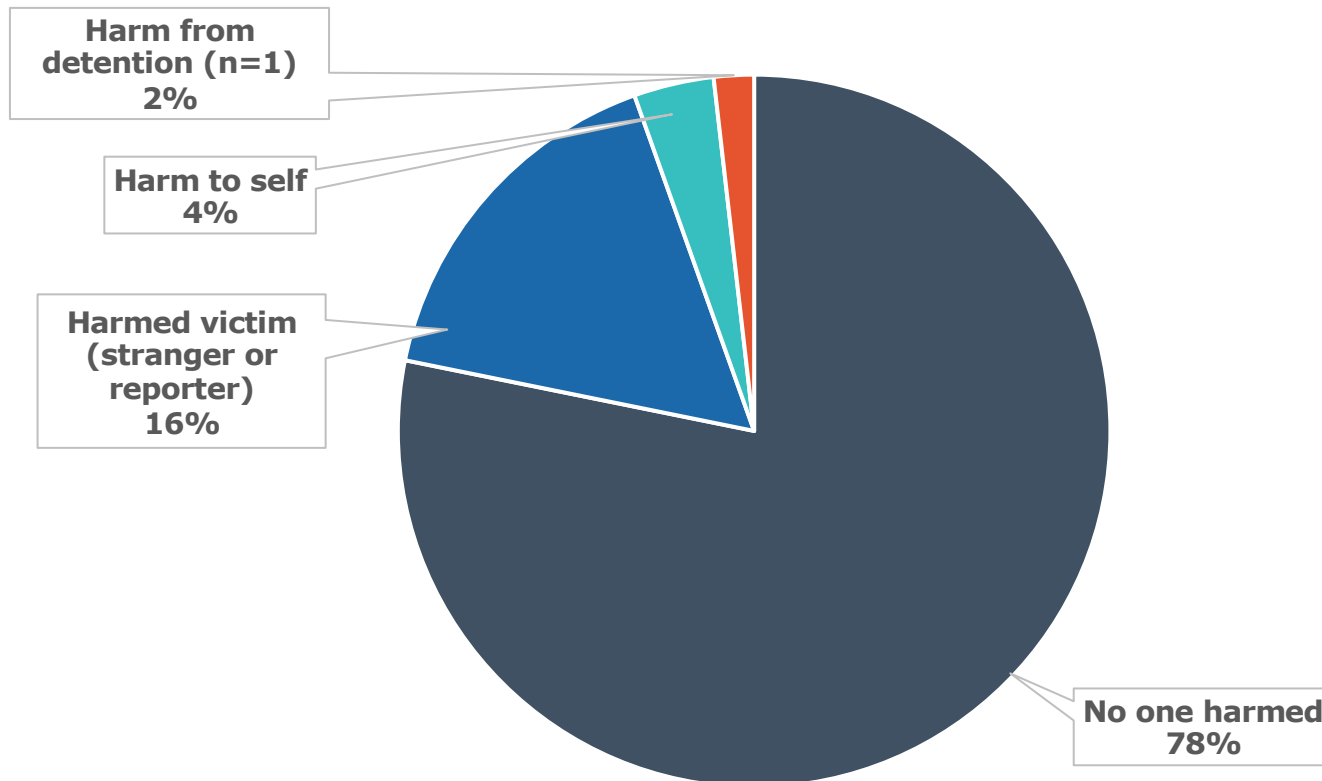


~20% of incidents involved some type of weapon

# SFPD Incident Report Data

Among 5150 incidences listed as: Danger to Others (n=55)

Physical harm indicated in report?



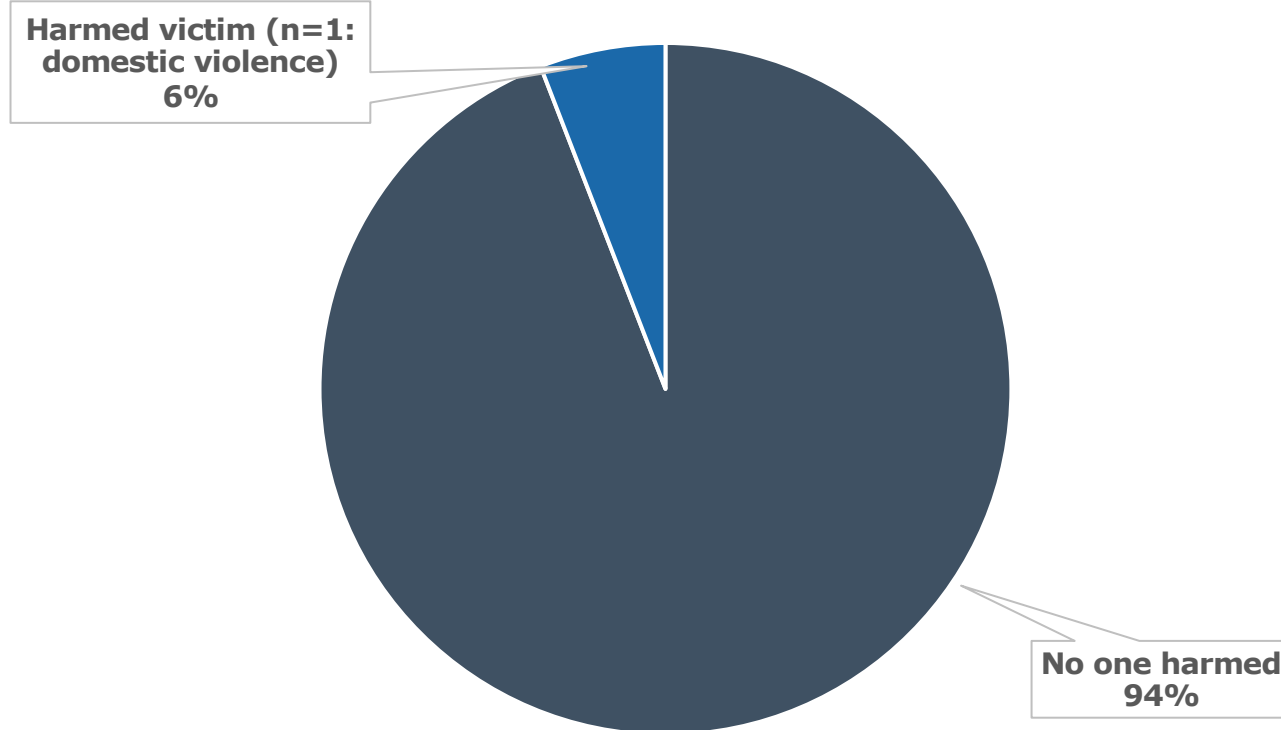
~36% of incidents involved some type of weapon

# SFPD Incident Report Data

---

Among 5150 incidences listed as: **Gravely Disabled (n=17)**

Physical harm indicated in report?



No weapons involved in any reported incidents

# SFPD Incident Report Data

---

- Limitations and next steps
- Discussion

# January 2021 Report: Overview and Timeline

---

- Full draft to Working Group: anticipated by December 7<sup>th</sup>
  - In advance of December 14<sup>th</sup> working group meeting
- Final report submission January 2021



# Street Crisis Response Team Pilot Program



# Background



- Mental Health SF legislation (Late 2019)
  - Includes “street crisis response team”
- Mayor London Breed commitment to police reform (Summer 2020)
  - Includes call for behavioral health experts to respond to non-violent incidents on the street
- Community Planning Processes for Police Reform
  - HRC: Alternatives to Policing Steering Committee
  - Coalition on Homelessness: Alternative to Police Response Committee

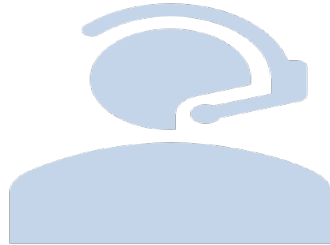


# Current State Review

- DEM Call Center data from CY 2019 demonstrates that the most common calls to law enforcement are for welfare checks (55%) and public assistance for a mentally disturbed person (31%)
- Other jurisdictions have established successful police alternative models relying on behavioral health clinicians and community paramedics (e.g. CAHOOTS)



# Key Elements of Crisis Systems



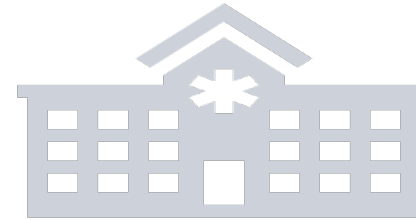
## Someone to call

Must be well publicized and easy to use



## Someone to respond

Well trained, trauma-informed and culturally competent



## A place to go

True “no wrong door” services that are welcoming



## Linkage to ongoing care

Staff to support warm handoffs to stabilizing services

Based on SAMSHA 2020 [Best Practices Toolkit](#)

# Street Crisis Response Team Goal and Strategies



**Goal:** Provide rapid, trauma-informed response to calls for service to people experiencing crisis in public spaces in order to reduce law enforcement encounters and unnecessary emergency room use.



1. Identify 9-1-1 calls that will receive behavioral health and medical response rather than law enforcement response.



2. Deliver therapeutic de-escalation and medically appropriate response to person in crisis through multi-disciplinary team (paramedic + behavioral health clinician + peer).



3. Provide appropriate linkages and follow up care for people in crisis, including mental health care, substance use treatment, and social services.

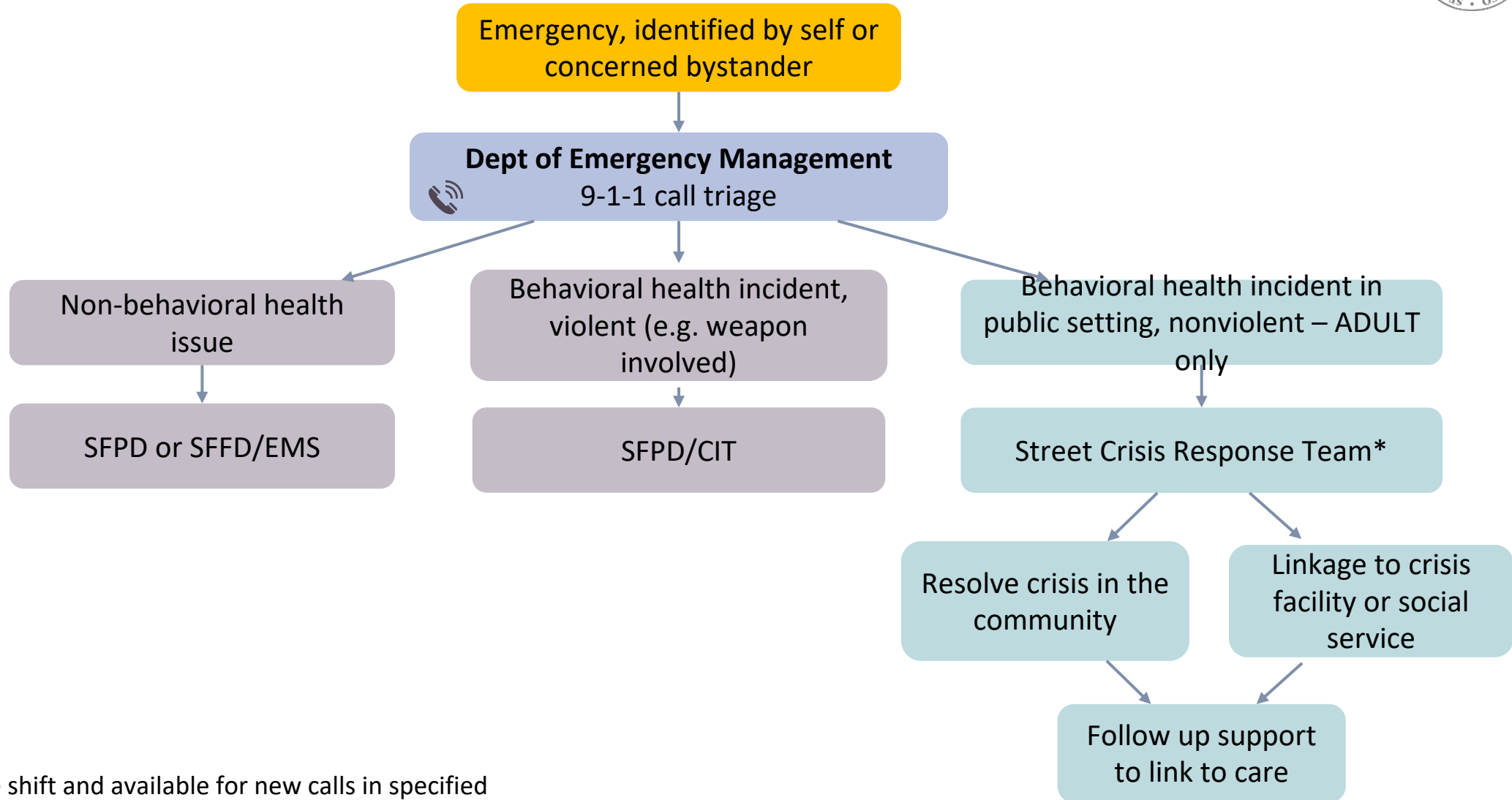


# Program Details

- Team Staffing
  - Community paramedic (on rig)
  - Behavioral health clinician (on rig)
  - Peer health worker (on rig)
  - Multi-disciplinary team dedicated to linkages and follow up care coordination
- Coverage
  - Ensure geographic areas covered represent need and promote equity
  - Pilot period is 12-hour daily coverage, 7 days per week
    - Exact hours to be determined
  - Coverage model will be evaluated and expanded, budget pending



# Street Crisis Response Team Deployment and Linkage



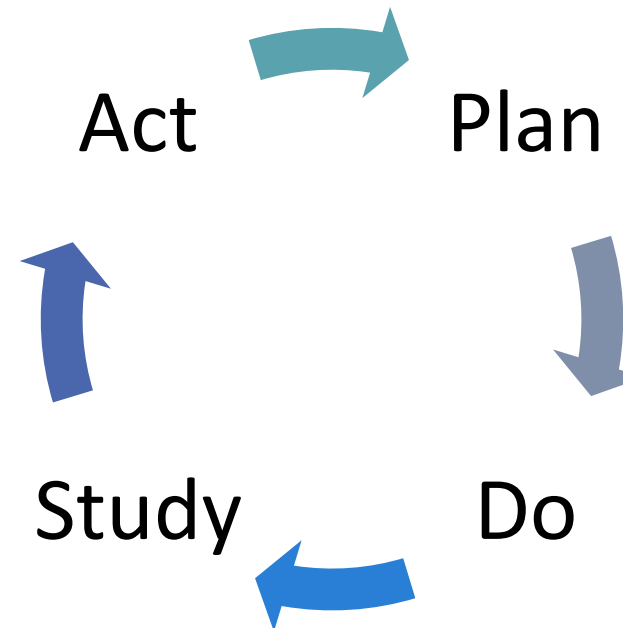
\*During active shift and available for new calls in specified catchment area



# Pilot Evaluation

- Volume of call responses
- Call response time
- Crises resolved in community
- Emergency room diversion
- Criminal justice diversion
- Linkage to care facilities
- Linkage to ongoing behavioral health care
- Patient satisfaction

Continuous Process Improvement





# Looking Ahead

- Partnership development
- Community input, including people with lived experience of behavioral health crisis
- Target implementation timeline



- Continuous process improvement





# PUBLIC COMMENT



## Closing and Next Steps

### **Upcoming Working Group Meetings:**

**Dates: Monday December 14, 2020**

**Time: 1:00-2:30pm**

Meetings will be held at 25 Van Ness, Room 610 or Virtual Platform depending on current health recommendations



# Information Sharing and Engagement

**Email:** [Housing.Conservatorship-Workgroup@sfdph.org](mailto:Housing.Conservatorship-Workgroup@sfdph.org)

## **Website Updates:**

[www.sfdph.org/dph/comupg/knowlcol/housingconserv/default.asp](http://www.sfdph.org/dph/comupg/knowlcol/housingconserv/default.asp)