



# HEALTH CARE SERVICES MASTER PLAN CONSISTENCY DETERMINATION APPLICATION REVIEW: Jewish Home

November 4, 2014

# Health Care Services Master Plan (HCSMP) Overview

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- Purpose:
  - Identify current and future health needs in San Francisco
  - Achieve and maintain equitable access to health care services
- 9 HCSMP recommendations with supporting guidelines, incentivizing those that:
  - increase access for underserved
  - low-income
  - vulnerable populations
- Projects that meet size and use thresholds assessed by SFDPH for consistency with HCSMP

# Possible Consistency Determination Outcomes

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## Consistent and Recommended for Incentives

**Projects that, on balance, meet the guidelines identified as “Eligible for Incentives”** by providing services or serving a target population in a manner that specifically addresses those guidelines. Projects that meet this designation may be favorably considered for expedited review and/or other incentives, depending on the project’s health care benefits.

## Consistent

**Projects that, on balance, positively impact health or health care access** and may address one or more of the HCSMP Recommendations and/or Guidelines not identified as “Eligible for Incentives.”

## Inconsistent

**Projects that address none of the HCSMP Recommendations or Guidelines, or adversely affect a service** identified in the HCSMP Recommendations or Guidelines.

# About Jewish Home

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- Established in 1871
- CMS-rated 5-star 355-bed skilled nursing facility
- Specializes in programs, services, and care for older adults
- Existing facilities provide
  - Short-term stay/rehabilitation and long-term skilled nursing care
  - Psychiatric acute care
  - Outpatient clinic services

# About Jewish Home (cont.)

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- **Residents and Patients Served**
  - 270 long-term care residents
  - 80-85 short-term stay patients daily
  - 10-12 acute psychiatric patients daily
  - 76% from San Francisco
  - 77% ages 76-100
  - 94.6% of long-term care residents on Medi-Cal
  - 43% speak Russian as their primary language
  - Common diagnoses for short-term stay residents include, Alzheimer's, dementia, heart failure, and paralysis

# Proposed Project

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- **Changes to Existing Services**
  - Add two assisted living and/or memory care buildings, plus a potential third assisted living and/or independent living building
  - Expand existing acute psychiatric care facility by approximately 5,000-6,000 square feet
  - Double the number of acute psychiatric care beds – 12 to 24
  - Maintain approximately same level of skilled nursing facility beds

# Proposed Project (cont.)

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- **New Services: “The Square”**
  - A central location for service, support, and community for older adults and their caregivers
  - 30,000+ square feet to provide medical care, support services, and wellness programs
  - Services for community-dwelling older adults to include:
    - Medical care and wellness programs
    - Counseling and support groups
    - Adult day care
    - Site-serving pharmacy
    - Social programs
    - Education and entertainment

# Proposed Project (cont.)

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- **The Square (cont.)**
  - Service projections
    - 7,000 primary care visits
    - 1,400 dental visits
    - 750 behavioral health visits
    - Transportation to medical care
    - Multi-language capacity



# SFDPH Review

- SFDPH staff finds that Jewish Home’s proposed project:
  - ▣ **Increases** the availability and accessibility of culturally competent **primary care** among vulnerable populations and areas, *consistent with Guideline 3.1.2*
    - Primary care services will be significantly expanded

Current Primary Care Services	Projected Primary Care Services
5,000 visits annually	12,000 visits annually
12-15 providers	17-20 providers

- Service expansion for a largely older, limited English speaking population

# SFDPH Review (cont.)

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- **Increases** the availability and accessibility of **dental care** among vulnerable subpopulations, *consistent with Guideline 3.1.6*

- Dental care services will be significantly expanded

Current Dental Visits	Projected Dental Visits
723 visits annually	1,400 visits annually

- Service expansion for a largely older, limited English speaking population

# SFDPH Review (cont.)

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- **Demonstrates the ability and commitment to deliver and facilitate access to specialty care** for underserved populations, *consistent with Guideline 3.1.10*
  - 3,140 on campus and 864 off campus visits currently provided each year
  - Van and driver, providing 900 trips annually free of charge
  - Outside transportation contractor provides 150 rides a year
  - Dedicated staff to be hired to coordinate transportation for residents, patients and members of The Square

# SFDPH Review (cont.)

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- ▣ **Expands community-based behavioral health services, consistent with Guideline 3.2.4**
  - Community-based behavioral health services will be expanded

Current Behavioral Health Services	Projected Behavioral Health Services
<ul style="list-style-type: none"><li>• Social workers assigned to residents</li><li>• Psychiatric care is provided as needed</li></ul>	<ul style="list-style-type: none"><li>• 750 new behavioral health visits annually</li><li>• 670 new support group sessions annually</li><li>• Case managers assigned to all Square members</li></ul>

# SFDPH Review (cont.)

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- Works in collaboration with DAAS to **promote a continuum of community-based long term supports and services** to address isolation and senior's basic daily needs, *consistent with Guideline 3.3.2*
  - A wide range of partners will deliver a continuum of programs, services, and resources for older adults, families, and caregivers, including
    - medical care and wellness programs
    - counseling and support groups
    - adult day care
    - a café
    - site-serving pharmacy
    - social programs, education, and entertainment

# SFDPH Review (cont.)

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# SFDPH Review (cont.)

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- Provides **transportation options** from low-income areas and areas with documented high rates of health disparities health care facilities, *consistent with Guideline 3.5.4*
  - Van and driver, providing 900 trips annually free of charge to current low-income residents
  - Outside transportation contractor provides 150 rides a year
  - Dedicated staff to be hired to coordinate transportation for residents, patients and members of The Square

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# Questions?

Thank you