



Mental Health Services Act (MHSA) Program

SNAPSHOT

As of January 10, 2017

OVERVIEW

California voters approved the Proposition 63, also known as Mental Health Services Act (MHSA) in November 2004 to provide funding to create fundamental changes to the access and delivery of mental health services throughout the state. The MHSA called upon local counties to transform their public mental health systems to achieve the goals of raising awareness, promoting the early identification of mental health problems, making access to treatment easier, improving the effectiveness of services, reducing the use of out-of-home and institutional care, and eliminating stigma toward those with severe mental illness or serious emotional disturbance. Counties were also required to collaborate with diverse community stakeholders in order to realize the MHSA’s vision of recovery and wellness.

San Francisco’s Integrated MHSA Service Categories

San Francisco’s initial MHSA planning and implementation efforts were organized around MHSA funding components (e.g., Community Services and Supports (CSS), Workforce Development Education and Training (WDET), Prevention and Early Intervention (PEI), and Innovation (INN)). In partnership with different stakeholders, Revenue and Expenditure Plans were developed for each of these components.

The MHSA, however, required that these plans be ultimately merged into a single Integrated Plan. Through our community planning efforts, we realized that developing an Integrated Plan with a common vision and shared priorities is difficult when funding streams were used as the framework. In partnership with our stakeholders, we simplified and restructured the MHSA funding components into seven MHSA Service Categories in order to facilitate streamlined planning and reporting (see Exhibit 1).

These MHSA Service Categories have allowed us to plan programs and services for specific populations and to expand our continuum of services with clear outcomes – including integration of peers into service delivery, promoting culturally competent care, increasing access to housing and employment, and developing high quality recovery-oriented treatment services.

It is important to note that the majority of our MHSA Service Categories include services funded by INN. INN funding is intended to provide our mental health system with an opportunity to learn from new practices or approaches that will support system change and improve client, consumer, and family outcomes.

SF MHSA Service Category	Description
Recovery-Oriented Treatment Services	Includes services traditionally provided in the mental health system (e.g., individual or group therapy, medication management, residential treatment) Uses strengths-based recovery approaches
Mental Health Promotion & Early Intervention (PEI) Services	Aims to reduce risk factors Promotes a holistic view of wellness Delivers programs in community settings

Peer-to-Peer Support Services	Offers recovery and other support services that are provided by consumers and family members
Vocational Services	Helps consumers secure employment (e.g., training, job search assistance and retention services)
Housing	Helps individuals with serious mental illness who are homeless or at risk of homelessness secure or retain permanent housing Facilitates access to short-term stabilization housing
Behavioral Health Workforce Development	Recruits members from unrepresented and under-represented communities Develops skills to work effectively in the mental health field
Capital Facilities/ Information Technology	Improves facilities Increase client access to personal health information

1. Recovery Oriented Treatment Services

Services traditionally provided in the mental health system including screening and assessment, clinical case management, individual or group therapy and medication management. These services support the MHSA’s philosophy that mental health needs are not defined by symptoms but rather by a focus on achieving, maintaining, and promoting the overall health and well-being of the individual and family.

The majority of MHSA funding for Recovery-Oriented Treatment Services is allocated to Full Service Partnership (FSP) Programs. The remaining funds are distributed to the following: (1) Trauma Recovery Programs, (2) the Behavioral Health and Juvenile Justice Integration, (3) the Prevention and Recovery in Early Psychosis Program, (4) the Behavioral Health Access Center, (5) Dual Diagnosis Residential Treatment, and (6) Behavioral Health and Primary Care Integration.

**Innovations funding also supports several programs in this MHSA service category.*

Full Service Partnership Programs

Full Service Partnership (FSP) programs reflect an intensive and comprehensive model of case management based on a client- and family-centered philosophy of doing “whatever it takes” to assist individuals diagnosed with Severe Mental Illness or Severe Emotional Disturbance to lead independent, meaningful, and productive lives. Services include integrated, recovery-oriented mental health treatment; intensive case management and linkage to essential services; housing and vocational support; and self-help.

Target Population	Lead Agency	Services
Children 0-5 & Families	Instituto Familiar de la Raza (IFR)	Provides trauma focused dyadic therapy, intensive case management and wraparound services to the 0 – 5 population.
Children & Adolescents	Seneca SF Connections	Offers wraparound services to help children and their families achieve stability and increase access to community resources
	Family Mosaic Project	Provides intensive case management and wraparound services in the Bayview, Mission, and Chinatown neighborhoods
Transition Age Youth (TAY)	Family Service Agency	Provides physical health care, mental health treatment, medication management, employment assistance, housing support, and peer support
	Behavioral Health Services - TAY	Conducts intensive services (e.g., training on independent living skills, mental health and substance abuse counseling) with youth transitioning out of foster care and the child welfare system
Adults	Hyde Street Community Services	Implements mental health promotion efforts to homeless individuals in the Tenderloin who have not successfully engaged with outpatient services and frequently experience multiple co-occurring disorders
	Family Service Agency	Conducts wellness and creative arts workshops, holds community cultural events, offers support groups, and organizes healing circles for African Americans living in the Bayview, Oceanview, and Western Addition neighborhoods
	SF-Behavioral Health Services & UCSF Citywide Case Management (AOT)	Improves the quality of life of participants, supports them on their path to recovery and wellness, and prevents cycling through acute services and incarceration with a particular focus on providing community-based services and multiple opportunities for an individual to engage in voluntary treatment
	SF Fully Integrated Recovery Service Team	Provides services (e.g., individual or group therapy, medication management) to individuals with SMI who have been homeless for an extended time
	UCSF Citywide Case Management Forensics	Provides consultation, services, screening and assessment, and other mental health services to adults who are engaged with the Behavioral Health Court
Older Adults	Family Service Agency	Serves older adults age 60 and above who need specialized geriatric services related to mental health and aging

Trauma Recovery

Trauma Recovery programs address the need for community-based, client-driven therapeutic interventions for individuals, families and communities who are impacted by violence. MHSA-funded lead agencies partner with community response networks and frontline violence response programs.

Lead Agency	Program	Services
Instituto Familiar de la Raza (IFR)	La Cultura Cura – Trauma Recovery and Healing Services	Provides trauma recovery and healing services (e.g., assessment, grief counseling, crisis response, collateral intervention) to youth between ages 14 to 25 and their families, particularly to residents in the Mission District and Latinos citywide
Horizons Unlimited	Emic Behavioral Health Services	Meets the unmet mental health needs of youth and families whose problems place them at significant risk, and impede adequate functioning within their family, school, community and mainstream society. The treatment model combines culturally informed, evidence based substance abuse and mental health principles.

Behavioral Health and Juvenile Justice Integration

Both nationally and locally in San Francisco, over 70 percent of youth involved in the juvenile justice system have behavioral health problems. Detention offers a critical window to link youth to appropriate mental health services. However, alarmingly high numbers of youth in juvenile justice systems nationwide have untreated mental health needs that may be the basis of their delinquent and risk-taking behaviors and pose obstacles to rehabilitation, thus contributing to increased recidivism. To develop plans that mitigate risk and support therapeutic progress, San Francisco Juvenile Probation and the CYF System of Care have partnered to establish a collaborative planning and shared decision-making approach with youth, families and caregivers.

Lead Agency	Program	Services
1. Seneca Center 2. City and County of San Francisco	AIIM (Assess, Identify Needs, Integrate Information, & Match Services) Higher	A multidisciplinary and cross agency team that provides standardized assessment and planning that supports the engagement of youth and families in appropriate and effective services. Services include: behavioral health screening; consultation with probation, courts, and community providers; resource referral; and linkage and engagement services.

Prevention and Recovery in Early Psychosis (PREP)

PREP is an early intervention treatment program for schizophrenia and early psychosis for individuals between the ages of 16 and 30 to support symptoms remission, active recovery, and full engagement with co-workers, peers, and family members. PREP is a partnership involving five agencies. The lead agency is Family Service Agency, UCSF and the Mental Health Association of San Francisco are primary partners, and Larkin Street Youth Services and the Sojourner Truth Foster Care Agency work with special populations of at-risk youth (i.e., foster care and homeless youth). PREP treatment services include the following: algorithm-based medication management, cognitive rehabilitation, cognitive behavioral

therapy for early psychosis, multi-family groups (MFG), strengths-based care management, and neuropsychiatric and other advanced diagnostic services.

Behavioral Health Access Center

Provides centralized referral and linkage to services through the co-location of five behavioral health programs including, 1) Mental Health Access, for authorizations into the Private Provider Network, 2) the Treatment Access Program, for assessment and placement into addiction and dual diagnosis treatment, 3) the Offender Treatment Program, (formerly SACPA Prop 36), for placement of mandated clients into addiction and dual diagnosis treatment, 4) COPE/OBIC for evaluation and placement into Opiate Replacement Therapy, and 5) the CBHS Pharmacy.

Dual Diagnosis Residential Treatment

Dual diagnosis residential treatment and support is provided by HealthRIGHT 360. Services are provided to individuals who do not have Medi-Cal coverage and who would otherwise not be eligible for services.

Integration of Behavioral Health and Primary Care: San Francisco Health Network (SFHN)

In this model, behavioral health clinicians work as members of the primary care team providing services to patients in primary care clinics. Services include the delivery of brief, evidence-based therapeutic interventions, consultation to primary care team members, and participation in population-based care “pathways,” and self- and chronic-care management services (e.g., class and group medical visits). In 2014, this program was expanded to include primary care clinics based at Zuckerberg San Francisco General Hospital (ZSFG), and as of the past year, Tom Waddell Urban Health has been included in the PCBH model. Services have also been expanded to include pediatric primary care services in the community and at ZSFG. MHSa has provided resources to support this initiative.

2. Mental Health Promotion and Early Intervention (PEI) Services

Mental Health Promotion and Early Intervention (PEI) Services are expected to include meaningful involvement and engagement of diverse communities, individual participants, their families, and community partners. Programs are developed to build capacity for providing mental health prevention and intervention services at sites where people would not normally go for mental health services (e.g., community-based organizations, schools, ethnic specific cultural centers, health providers). The PEI service category is comprised of the following program areas: (1) Stigma Reduction, (2) School-Based Mental Health Promotion, (3) Population-Focused Mental Health Promotion, (4) Mental Health Consultation and Capacity Building, and (5) Comprehensive Crisis Services.

Stigma Reduction

Sharing Our Lives, Voices and Experiences (SOLVE) is a stigma elimination program with Mental Health Association of San Francisco. SOLVE trains people in the community who have been living with mental health challenges to share their personal experiences. By telling their stories, these peer educators help to reduce the social barriers that prevent people from obtaining treatment. The SOLVE Speakers Bureau consists of an array of people who have had challenges in their lives with mental health conditions and who come forward to talk openly about these experiences by sharing their stories of struggle, hope and triumph with others. SOLVE’s mission aims to decrease the fear, shame and isolation of those with mental health challenges and conditions through peer education.

School-Based Mental Health Promotion

School-Based Mental Health Promotion – a collaboration of community-based organizations and San Francisco Unified School District (SFUSD) K-12 school campuses – applies best practices that address non-academic barriers to learning. These programs offer students and their families a range of support services with services offered on-campus, during and after the school day, so that they are accessible to students and their families. These programs build on the strengths of community partners and existing school support services to incorporate a wide variety of philosophies, which are rooted in a prevention or resiliency model, such as youth development, peer education, cultural or ritual-based healing, and wraparound family supports. Since 2006, school-based mental health promotion programs have experienced systemic changes to become an integrated part of the schools in which they operate and currently serve nearly 10,000 individuals within SFUSD.

The BHS Child, Youth and Family System of Care oversees the services and the following lead agencies support the School-Based Mental Health Promotion services:

1. YMCA Bayview
2. Bayview Hunter’s Point Foundation
3. Edgewood Center for Children and Families
4. Instituto Familiar de la Raza
5. Richmond Area
Multi-Services, Inc. (RAMS)
6. YMCA Urban Services

Current school-based mental health programs include School-Based Wellness Promotion services at high schools, and Early Intervention Program Consultation at elementary and middle schools. These programs are currently offered at (20) twenty SFUSD schools.

Population-Focused Mental Health Promotion

Population-focused mental health promotion services are typically delivered in community-based settings. This service category generally includes outreach and engagement, mental health promotion activities and psycho-social education, behavioral health screening and assessment, referrals and linkage, and short-term therapeutic services.

Category	Lead Agency/Program	Services
Socially Isolated Older Adults	Felton/Family Service Agency: Senior Peer Recovery Center	The target population is seniors with behavioral health needs. Program reaches hard-to-engage participants with informal outreach and relationship building; assists participants with housing, addiction treatment groups, socialization and cultural activities, and making linkages to more formal behavioral health services when feasible.
	Institute on Aging: Older Adult Behavioral Health Screening Program	The target population is language-diverse clients age 55+ in IOA’s citywide care management programs. Program provides home-based, routine, multi-lingual and broad spectrum behavioral health screening. Screening participants also receive culturally competent clinical feedback, prevention-focused psycho-education, and linkage support to appropriate behavioral health intervention services.

Note: This is a working document and information in this document is subject to change.

Black/African-America	Westside Community Services/Ajani Program	The target population is low-income African American families who suffer from mental illness and racism. Program helps to build strong families by providing an understanding how healthy families function and by encouraging them to develop leadership, collective responsibility and mentoring skills.
	Bayview Hunters Point Foundation/African American Healing Alliance	The target population is African American residents of San Francisco who have been exposed to violence and trauma. Program leaders have been convening a monthly AAHA membership meeting and collaboratively planning with other relevant groups such as the school district, the Department of Housing and Urban Affairs and the SF Department of Public Health.
	YMCA Bayview/African Amer Holistic Wellness Prgrm	The target population is African American individuals and families in Bayview, Ocean View and Western Addition communities. Program promotes healthy social connections and opportunities to contribute to others.
	Bayview Hunters Point Foundation/SF Live D10 Wellness	Activities for individuals or groups intended to enhance protective factors, reduce risk factors and/or support individuals in their recovery; promote healthy behaviors (e.g. mindfulness, physical activity); increase the awareness and understanding of healing effects of cultural, spiritual and/or traditional healing practices.
Asian/Pacific Islander	Community Youth Center/API Youth Family Community Support Services	The target population is API and LGTBQQ youth ages 11-18 and their families. Program provides screening and assessment, case management and referral to other mental health services.
	Richmond Area Multi-Services/API Mental Health Collaborative	The target population is Filipinos, Samoans and South East Asians of all ages. The API Collaborative has convened three work groups of 6-8 culturally and linguistically congruent agencies to focus on each component of the target population across the lifespan and in appropriate community settings. The Collaborative has engaged in substantial outreach and community education.
Mayan/Indigena	Instituto Familiar de la Raza/Indigena Health and Wellness Collaborative	The target population is Indigena immigrant families, mostly newly arrived young adults. The program works to increase access to health and social services, to support spiritual and cultural activities and community building, and social networks of support. The program also helps with early identification and interventions in families struggling with trauma, depression, addiction and other challenges.

Native American	Native American Health Center/Living in Balance	The target population is American Indian/Alaska Native adults and older adults who have been exposed to or at-risk of trauma, as well as children, youth, and TAY who are in stressed families, at risk for school failure, and/or at risk of involvement or involved with the juvenile justice system. The program included extensive outreach and engagement through cultural events such as Traditional Arts, Talking Circles, Pow Wows, and the Gathering of Native Americans. Services also include NextGen Assessments, individual counseling, and traditional healers.
Adults who are homeless or At-Risk for Homelessness	Central City Hospitality House/6 th Street Self-Help Center	The target population is adult residents facing behavioral health challenges and homelessness in the 6 th Street, South of Market neighborhood. Program provides a low-threshold engagement that includes peer programs, case management, primary care access, support groups and socialization. Many are referred to mental health services prior to assessment due to the acuity of their needs.
	Central City Hospitality House/Community Building Program	The target population is traumatized, homeless and multiply diagnosed adult residents of the Tenderloin neighborhood. The program conducts outreach, screening, assessment and referral to mental health services. It also conducts wellness promotion and a successful 18-week peer internship training program.
	Central City Hospitality House/Tenderloin Self-Help Center	Target population is adults with behavioral health challenges and homelessness who live in the Tenderloin neighborhood. Program provides a low-threshold engagement that includes peer programs, case management, primary care access, support groups and socialization. Many are referred to mental health services prior to assessment due to the acuity of their needs.
Homeless or System Involved TAY	Huckleberry Youth Programs/TAY Multi-Service Center	The target population is low-income African American, Latino or Asian Pacific Islander TAY (16-24) exposed to trauma and involved or at-risk of entering the justice system – with physical and behavioral health needs. Many participants may be already involved with the Community Assessment and Resource Center, which focuses on the 16-17 year olds. The program will include street outreach, mental health assessment and support, case management and positive youth development services.
	Larkin Street Youth Services/ROUTZ TAY Housing & ROUTZ TAY Wellness	The target population is TAY youth with serious mental illness from all of San Francisco. This high intensity, longer term program includes housing and supportive services, including wraparound case management, mental health intervention and counseling, peer-based counseling, and life skills development.

Mental Health Consultation & Capacity Building

The San Francisco Early Childhood Mental Health Consultation Initiative (ECMHCI) is grounded in the evidence-based work of mental health professionals who provide support to children, parents and caregivers of San Francisco’s youngest residents (ages 0-5) and are delivered in the

following settings: center-based and family child care, homeless and domestic violence shelters, permanent supportive housing facilities, family resource centers, and substance abuse treatment centers. The Initiative is made possible through a partnership between four county agencies: San Francisco’s Department of Public Health/Behavioral Health Services; the Office of Early Care and Education; the Department of Children, Youth, and Their Families; and First 5 San Francisco. Funding for the Initiative is contributed by all four county departments, as well as funds provided by the MHSA.

Mental health consultation and capacity building services include case consultation, program consultation, training and support/capacity building for staff and parents, referrals for specialized services (e.g., developmental and learning assessments, occupational therapy, help with Individualized Education Plans, and psychotherapy), therapeutic play groups, direct psychotherapeutic intervention with children and families, crisis intervention, parent education and support groups, and advocacy for families. These services are designed to capitalize on the important role of early intervention in enhancing the success of children and families facing early developmental challenges.

The primary service providers for the ECMHCI program are:

1. Infant Parent Program/Day Care Consultants
2. Edgewood Center for Children and Families
3. Richmond Area Multi-Services
4. Homeless Children’s Network
5. Instituto Familiar de la Raza

Comprehensive Crisis Services

Comprehensive crisis response and stabilization services have long been considered a crucial element of public behavioral health systems. Due to the pressing need for services to address the needs of children, youth, adults and families impacted by violence and mental health crisis—a need that has been highlighted through various MHSA Community Program Planning efforts—MHSA PEI funding supported a significant expansion of crisis response services in 2009.

Team	Services and Target Populations
Mobile Crisis	Provides behavioral health crisis triage, in-the-field crisis assessments/interventions, & short-term crisis case management for individuals age 18 years or older.
Child Crisis	Offers 5150 assessments & crisis intervention for suicidal, homicidal, gravely disabled and out of control children and adolescents regardless of health insurance status. Clients with publically funded health insurance or have no health insurance are provided crisis case management, hospital discharge planning, and medication support services.
Crisis Response	Provides mobile response to homicides, critical shootings, stabbings, and suicides; provides clinical support, therapy, and crisis case management services to individuals and families affected by community violence and critical incidents.

3. Peer-to-Peer Support Services

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Peer-to-peer support services are an integral part of a wellness and recovery-oriented mental health system, as individuals who have participated in mental health services, either as a consumer or as a family member, bring unique skills, knowledge, and lived experience to consumers who are struggling to navigate the mental health system. Peers also support consumers in dealing with stigma and facing economic and social barriers to wellness and recovery. These services are largely supported through the Community Services and Supports and Innovations funding streams.

Lead Agency	Program	Services
Curry Senior Center INN Funded	Addressing the Needs of Socially Isolated Older Adults	Provides peer outreach and engagement services along with screening and assessment services to reduce isolation among the older adult population.
SF Department of Public Health (SF DPH)	LEGACY (Lifting & Empowering Generations of Adults Children and Youth)	Offers family and youth navigation services and education with a focus on stigma reduction.
Mental Health Association of SF (MHASF)	Peer Response Team	Provides interventions and access to services that address hoarding and cluttering.
National Alliance on Mental Illness (NAMI)	Peer-to-Peer; Family-to-Family	Utilizes trained peers to provide outreach, engagement, navigation in the community.
Richmond Area Multi-Services (RAMS)	Peer Specialist Certificate & Counseling	This certificate training program provides training to peers to teach skills regarding outreach, engagement, navigation, and general peer counseling.
SF Department of Public Health (SF DPH)	Transgender Health Services	MHSA began funding peer counselors to support this program as a supplemental enhancement. Peer counselors ensure proper coordination of behavioral health services and ensure all behavioral health needs are addressed.
SF Department of Public Health (SF DPH) INN Funded	Hummingbird Peer Respite	This peer-run and peer-led program provides a respite and an alternative to crisis/PES services for those individuals who may inappropriately use emergent and emergency services. This program provides one-on-one peer counselling, groups, art and other peer modalities to engage individuals in need of support.
Richmond Area Multi-Services (RAMS)	Peer-to-Peer Employment Program	This program facilitates wellness activities, conducts peer counseling, escorts clients to behavioral health services, assists with daily living activities, and uses lived experience to support individuals on their recovery path.

Richmond Area Multi-Services (RAMS)	The Peer Wellness Center	This peer-run drop-in center provides socialization, recreational activities, employment development, wellness activities and linkage services to engage individuals with behavioral health challenges.
Richmond Area Multi-Services (RAMS)	Leadership Academy	This program provides short-term training for peers/consumers, generally a 2-3 hour course, in specific topics and offer courses frequently throughout the year at various days/times to reach a broad audience.
SF Department of Public Health (SF DPH) INN Funded	Transgender Pilot Project	This project facilitates Wellness and Recovery groups for hard-to-engage and transgender consumers. Most clients are black/African-American women.
SF Department of Public Health (SF DPH)	Reducing Stigma in the Southeast (RSSE)	Engages faith-based organizations and families in Bayview/Hunter’s Point and Visitacion Valley in order to increase mental health awareness, decrease stigma, and provide social support for consumers, community members, and peers.
Mental Health Association of SF (MHASF)	The SF Mental Health Peer-Run Warm Line	MHSA provides supplemental funding to support this project, which connects a person in emotional distress to a Peer Counselor through a phone call or chat session. The Warm Line is the first line of defense in preventing mental health crises by providing a compassionate, confidential and respectful space to be heard. The Warm Line existence continues to alleviate over-burdened crisis lines, law-enforcement, and mental health professionals.

4. Vocational Services

MHSA funding for vocational services assists consumers and family members in securing and maintaining meaningful employment. These vocational programs and services includes vocational skill development and training, career/situational assessments, vocational planning and counseling, service coordination, direct job placement, ongoing job coaching, and job retention services.

Lead Agency	Program	Services
SF Department of Public Health (SF DPH)	Department of Rehabilitation’s Vocational Co-op	This is a collaborative project with RAMS, UCSF Citywide, Caminar, OTTP and Toolworks which provides vocational intake assessments, vocational training, sheltered workshops and other employment opportunities (e.g., job development and placement, job coaching).
Richmond Area Multi-Services (RAMS)	i-Ability Vocational IT Program	Prepares consumers to provide information technology (IT) support services (i.e., desktop, help desk, and advanced services) at the BHS IT Department through its Vocational Information Technology Training Program.

UCSF Citywide INN Funded	First Impressions	Offers vocational training in basic construction and remodeling skills, such as painting and patching walls, ceilings, and doors; changing/applying window dressings; installing and disposing of furniture and accessories; building furniture; cleaning and repairing flooring; and hanging décor.
API Wellness	AAIMS Project	This program provides nutrition, exercise, and health education and training, educating participants on the connection between diet and health. It provides healthy cooking and exercise classes, information on shopping for healthy food based on local availability with the goal of social connectedness.
SF Department of Public Health (SF DPH)	SF First Vocational Project	Offers consumers a weekly stipend position to learn skills necessary for securing successful employment. Traditionally, these program participants are consumers in the SF FIRST Full Service Partnership (FSP) program who face additional difficulties engaging and remaining engaged in behavioral health services.
Baker Places	Assisted Independent Living Vocational Program	This project supports consumer employees in building skills related to clerical/administrative support and mail distribution. This supported employment project is located on-site at Baker Places and provides training, supervision and advanced support to a team of consumers with an emphasis on professional development.
Richmond Area Multi-Services (RAMS)	Clerical and Mailroom Program	MHSA supplements funding for this program, which provides clerical/administrative and mailroom vocational training to behavioral health consumers.
Richmond Area Multi-Services (RAMS)	Janitorial Services	MHSA supplements funding for this program, which provides janitorial and custodial vocational training to behavioral health consumers.
UCSF Citywide	Café and Catering Services	MHSA supplements funding for this program, which provides café, barista, catering and customer service vocational training to behavioral health consumers.
UCSF Citywide	GROWTH (Growing Recovery and Opportunities for Work through Horticulture)	This landscaping and horticultural vocational program assists mental health consumers in learning marketable skills through on-the-job training and mentoring to secure competitive employment in the community.
Richmond Area Multi-Services (RAMS)	Transitional Age Youth Vocational Program	This vocational program offers training and paid work opportunities to TAY with various vocational interests.

5. Housing Services

MHSA-funded housing helps address the need for accessible and safe supportive housing to help clients with serious mental illness or severe emotional disorders obtain and maintain housing. This service

category includes Emergency Stabilization Housing, FSP Permanent Supportive Housing, Housing Placement and Support, ROUTZ Transitional Housing for TAY, and other MHP Housing Services.

MHP Permanent/Transitional Housing List 2016

MHP Housing Site	Owner/Operator	MHP Units	Target Population	Services	Type of Project	Referral Source
1100 Ocean	Mercy	6	TAY	FSP + FPFY	MHP Capital	BHS Placement
Aarti/Routz	Larkin St.	40	TAY	Larkin - All	MHP GF - TH	BHS Placement
<i>LeNain</i>	<i>DISH</i>	<i>0-5</i>	Adults	DPH	DAH	DAH
<i>Pacific Bay Inn</i>	<i>DISH</i>	<i>0-5</i>	Adults	DPH	DAH	DAH
<i>Windsor Hotel</i>	<i>DISH</i>	<i>0-5</i>	Adults	DPH	DAH	DAH
<i>Empress</i>	<i>DISH</i>	<i>0-5</i>	Adults	DPH	DAH	DAH
<i>Camelot</i>	<i>DISH</i>	<i>0-5</i>	Adults	DPH	DAH	DAH
<i>Star</i>	<i>DISH</i>	<i>0-5</i>	Adults	DPH	DAH	DAH
<i>San Cristina</i>	<i>CHP</i>	<i>0-14</i>	Adults	FSP + CHP	DAH	DAH
<i>Cambridge</i>	<i>CHP</i>	<i>0-15</i>	Adults	FSP + CHP	DAH	DAH
<i>Hamlin</i>	<i>CHP</i>	<i>0-14</i>	Adults	FSP + CHP	DAH	DAH
Richardson	CHP	12	Adults	FSP + Citywide	MHP Capital	DAH
Rene Cazaneve	CHP	10	Adults	FSP + Citywide	MHP Capital	DAH
Rosa Parks II	TNDC	3	Seniors	FSP + TNDC	MHP Capital	DAH
Polk Senior	TNDC	10	Seniors	FSP + TNDC	MHP Capital	DAH
Kelly Cullen	TNDC	17	Adults	FSP + TNDC	MHP Capital	DAH
Ritz	TNDC	2	Adults	FSP + TNDC	DAH	DAH
Ambassador	TNDC	8	Adults	FSP + TNDC	DAH	DAH
Dalt	TNDC	13	Adults	FSP + TNDC	DAH	DAH
Veterans Commons	Swords	8	Veterans	FSP + Swords/VA	MHP Capital	BHS Placement
Total		150-200				

6. Behavioral Health Workforce Development

The Behavioral Health Workforce Development service category addresses the shortage of qualified individuals who provide services in San Francisco's public mental health system. This includes developing and maintaining a culturally humble and culturally competent workforce that includes individuals with client and family member experience who are capable of providing client- and family-driven services that promote wellness, recovery, and resiliency. This service category includes 1) the Mental Health Career Pathways Program, 2) Training and Technical Assistance, 3) Residency and Internship Programs, and 4) (state-funded) Financial Incentive Programs.

Mental Health Career Pathway Programs

The Mental Health Career Pathways Program focuses on developing a workforce pipeline that will usher in the next generation of mental health and behavioral health practitioners and include members of underserved and underrepresented communities.

Lead Agency	Program	Services
Richmond Area Multi-Services, Inc. (RAMS)	Summer Bridge	Teaches high school students about behavioral health fields and encourages them to explore their interests in behavioral health careers
City College of San Francisco	Community Mental Health Worker Certificate (CMHC)	Trains a diverse group of frontline health workers to provide culturally responsive mental health and recovery services to clients. This 16-unit program is based on the mental health wellness and recovery model that is focused on the process of recovery through consumer-directed goal setting and collaboration between consumers and providers.
California Institute for Integral Studies (CIIS)	CIIS MHSa Project	Expands student support services within CIIS's School of Professional Psychology (SPP) program to increase recruitment and retention of students from underrepresented groups through a variety of activities (e.g., trainings, individualized educational plans, workshops on time management, referrals)
Public Health Institute	Faces for the Future Program	The program introduces John O'Connell High School students to career pathways in healthcare, public health and mental and behavioral health while supporting them with academic interventions, coordination of wellness services, referrals to outside agencies when needed and youth leadership development opportunities.

Training and Technical Assistance

The MHSa supports staff trainings on topics such as wellness and recovery, family support, intensive case management, and the integration of primary care and mental health services. Mental health service consultation is also provided. Consultation focuses on recovery-based methods and emphasizes the inclusion of individuals in implementing organizational and service provision change.

Lead Agency	Trainings	Focus
SF Department of Public Health (SF DPH)	Wellness Management and Recovery Program (WMR)	A renamed modality (Illness, Management and Recovery - IMR) to help those who have experienced psychiatric symptoms develop personalized strategies for managing their wellness.

SF Department of Public Health (SF DPH)	Trauma Informed Systems Initiative (TIS)	Initiative focuses on the system-wide training of a workforce that will develop a foundational understanding and shared language, and that can begin to transform the system from one that asks “What is wrong with you?” to one that asks “What happened to you?.” The initiative strives to develop a new lens with which to see interactions that reflect an understanding of how trauma is experienced in both shared and unique ways.
Adolescent Health Working Group	Adolescent health issues	To conduct community research, public policy, advocacy, and trainings in order to advance the health and well-being of youth and young adults in San Francisco
City College of San Francisco	Medicinal Drumming Apprenticeship Pilot Project	To provide a forum for communities to explore their traditional healing ways and support them in reintegrating these into their praxis
SF Department of Public Health (SF DPH)	Street Violence Intervention and Prevention (SVIP) Program	The nine-month Professional Development Academy builds upon the existing skills and talents of San Francisco’s brave and courageous street outreach workers/crisis responders and educates them in the areas of community mental health, trauma, vicarious trauma and trauma recovery within the frameworks of cultural sensitivity, responsiveness and humility.

Residency and Internship Programs

In order to address San Francisco’s behavioral health workforce shortages and supplement its existing workforce, the MHSA funds psychiatric residency and internship programs leading to licensure.

Lead Agency	Program	Focus
San Francisco Department of Public Health	Fellowship Program for Public Psychiatry in the Adult System of Care	To further develop fellows’ knowledge and skills in behavioral health research (e.g., smoking cessation for Asians, health care utilization by LGBTQ individuals) and services for adults diagnosed with severe mental illness.
UCSF	UCSF Public Psychiatry Fellowship at Zuckerberg San Francisco General Hospital	To train the next generation of public mental health care leaders who will provide patient-centered care to vulnerable populations with severe mental illness through: 1) understanding and implementing relevant, evidence-based psychosocial rehabilitation and psychopharmacological treatments, 2) promoting recovery, and 3) developing rewarding public-academic partnerships to examine their work.

Financial Incentive Programs

Statewide MHSA funding supports stipends, scholarships, and loan forgiveness programs that serve as financial incentives to recruit and retain both prospective and current mental health employees. The Mental Health Loan Assumption Program (MHLAP) is one resource that encourages mental health providers to practice in underserved locations in California by authorizing a plan for repayment of some

or all of their educational loans in exchange for their service in a designated hard-to-fill/retain position in the public mental health system.

7. Capital Facilities and Information Technology (CF/IT)

This funding is used to modernize information systems, provide access to health records and renovate facilities.

Capital Facilities

Recent Renovation: South of Market Mental Health Center (SOMMHS)

On February 1st 2016, South of Market Mental Health Services (SOMMHS) resumed full operation in their newly remodeled space located at 760 Harrison Street. The SOMMHS remodel transformed an older leased clinic by applying MHSa funding and negotiated tenant improvements. The remodeled space ultimately benefits the client and staff experience at the South of Market Clinic. This renovation allows for integrated health services and supports the Public Health Department's goal of offering seamless access to Behavioral Health and Primary Care services

Information Technology

As the 2014 – 2017 Integrated Plan discussed, the initial SF MHSa Information Technology (IT) Plan, approved in 2010, was developed through an extensive community planning process led by an MHSa-IT Planning Committee. The plan included three program areas: 1) Consumer Portal, 2) Consumer Employment and 3) System Enhancements. BHS has accomplished much of what was outlined in the initial plan. However, the BHS IT landscape has changed considerably the last five years since the planning process, thus resulting in the need to adapt the plan. Additional expenditures in the System Enhancements program area have been and will be needed to make basic IT infrastructure improvements required to respond to the changing landscape. In addition, as Avatar has been implemented and input has been collected from staff and consumers about IT infrastructure, a need has emerged for more basic improvements than originally planned.

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